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The **UM Tech Brief** is a resource for University of Minnesota technical support staff and department and unit decision makers.

Security and Internet Services

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SPAM AND VIRUS STATS.

In February, 2006 central e-mail spam control blocked 17,336,751 messages. Anti-virus controls blocked an additional 29,515 messages.

ALMOST 9,000 PHISHING WEBSITES DETECTED.

January sets a new phishing record. The previous record, set in December 2005, was 7,197. "Some phishing emails are being sent at a rate of one million every four hours. The average phishing website stays online for just eight hours." See "Industry struggles to tackle phishing," a Feb 16, 2006 VNUNET story at <http://www.vnunet.com/vnunet/news/2150403/industry-struggles-phishing>.

A CLOSER LOOK AT A PERSON BEHIND THE SPYWARE.

If you think some spyware and a couple pop-up windows is nothing to worry about, you might change your mind when you read about activities of just one hacker. See the Feb 19, 2006 Washington Post "Invasion of the Computer Snatchers" at http://www.washingtonpost.com/wp-dyn/content/article/2006/02/14/AR2006021401342_pf.html.

Network and Telecommunication Services

[NTS home](#)

MARCH 26 VOICEMAIL CUTOVER.

The voicemail cutover date is March 26. During that weekend all campus voicemail boxes will move to the new system, and NTS will move all voicemail traffic to the new system. Users must prepare their own new voicemail boxes. During the cutover, telephone services on campus will not be disrupted.

AFTER THE VOICEMAIL CUTOVER.

After the voicemail cutover, all calls and messages will be directed to the new voicemail system. The access number to the system will be 612-626-0000, *5, and the voicemail button on the telephones will go to the new system.

PREPARE FOR THE CUTOVER.

To prepare for the cutover, you can set up your voicemail boxes in the new messaging system now. To help you prepare, NTS sent all current voicemail users notices and instructions. Any user can access the new system now and pre-set their greeting, password, and user name. See <http://www.umn.edu/nts/go4msg/>.

FEELS FAMILAR. HAS MORE FEATURES.

The new voicemail system is very much like the old system. One change is the DELETE function, while receiving messages, will now be 7. The new Gopher Messaging offers many tools similar to those offered by the major telephone companies. You can set up and change the "0" escape feature (called "personal attendant" in the new system) from the telephone menu. You can receive faxes in your voicemail box.

WEB INTERFACE FOR NEW VOICEMAIL SYSTEM.

A web interface to the voicemail system is available, and you can set it up after the telephone password and initial set up is completed. Access instructions for the web interface at <http://www.umn.edu/nts/go4msg/>.

THEY WILL NOT BE MOVED.

The old voicemail system's passwords, personal preference settings, and saved messages will not be moved to the new system. Old messages will remain in the older system for three months, and an access number will be provided for users who may need to retrieve their old messages.

FREE VOICEMAIL ORIENTATION.

Sign up for free voicemail orientation classes. The "New Course: Voicemail Orientation" [description](#) is in the ADCS section below.

NEW VOICEMAIL FAQS, E-MAIL ADDRESS. AND MORE.

A voicemail FAQ, the presentation offered at the town hall sessions, and more information is always posted on the NTS website: <http://www.umn.edu/nts>. Send questions about the voicemail system change to go4msg@umn.edu.

CORRECTION TO ST PAUL NETWORK UPGRADE UPDATE.

This notice is old. We apologize for any inconvenience that printing it has caused. [This information is no longer correct: "The Network Upgrade installation team will begin installing new hardware on the St. Paul campus in mid-March."] See <http://www.umn.edu/nts/networkupggrade/>.

Academic and Distributed Computing Services

[ADCS home](#)

REQUIRED BY MARCH 20: SECURE OUTGOING E-MAIL.

Shut down! Gone! On March 20 the non-secure outgoing e-mail server SMTP-GW.TC.UMN.EDU will be shut down for individuals. And on March 27 relay users can no longer use this non-secure server. Systems engineers are sending e-mail warnings to accounts that have sent e-mail through this non-secure server. More at <http://www.umn.edu/securecom>.

WIKI WIKI, ROBIN, TO THE BATMOBILE!

Wiki.umn.edu has landed as a new service from Java and Web Services (JaWS). Named after half the Hawaiian word for quick, a wiki is an online collaboration tool where readers can also be authors. University members can request their own wiki "Webs" and decide if they are public or private. See <http://wiki.umn.edu>.

NEW COURSE: VOICEMAIL ORIENTATION.

Are you ready for the new voicemail system coming to campus in March? Get an overview of the phone interface, as well as brief highlights of the new web interface. Attend an in-person seminar, participate in a live online presentation, or even project the presentation for your group to view together. Search for "voicemail" at <http://uttc.umn.edu>.

NEW COURSE: BREEZE 5 LARGE GROUP WEBCASTING.

Deliver presentations to large audiences via the web with the newest version of Breeze Meeting. Upload PowerPoint presentations, record a presentation for archiving, administer quizzes and polls, and much more! Visit us at <http://uttc.umn.edu>.

NEW DISCOUNT FOR FACULTY AND STAFF.

OIT/ADCS now offers several popular Microsoft software products (e.g. Office, Windows, FrontPage, OneNote, Project, Visio) at a reduced price for U of M faculty and staff for use on their own personal computers. For more information and the online order form visit the UCS website: <http://www.umn.edu/ucs/>.

U/TECHMART: RUCKUS UPDATE.

During the school year Ruckus offers Music Service free to current U of M students through U/Techmart. To continue the service for the entire summer, the cost is \$10. To download songs (to PlaysforSure compatible portable players), the fee is \$20 per semester. See <http://techmart.umn.edu>. Compatible players information from <http://www.playsforsure.com> and at this tiny URL <http://tinyurl.com/h8h6w>.

U/TECHMART: RHAPSODY UPDATE.

Rhapsody's contract with the University expired. We have asked Rhapsody to honor current subscriptions until they run out and to send notices to current subscribers about the price change.

Digital Media Center

[DMC home](#)

MARCH 2: COLLABORATION & COMMUNITY-BUILDING WITH MYU.

At this seminar panelists will discuss how they have used the myU portal to facilitate the strategic positioning process, to improve administrative efficiency, and to provide customized information to students: MARCH 2, NOON-1:30 PM, 155 PETERS. The TEL seminar also will be broadcast online. See <http://dmc.umn.edu/spotlight/myu2006.shtml>.

MARCH 2: ACTIVE LEARNING WITH POWERPOINT & BREEZE.

In this course instructors can explore how to structure narratives, motivate learners, and foster active and collaborative learning using PowerPoint and Breeze in our 3-hour seminar. Fees are waived for eligible faculty members. To register, see <http://uttc.umn.edu/training/courses/description.jsp?secName=LT211>.

MARCH 3: FOSTERING ONLINE COMMUNICATION & COLLABORATION.

In this course instructors can explore strategies for promoting online communication and collaboration in TEL environments using a variety of tools, including WebCT Vista, Breeze, and the myU portal, in our 3-hour seminar. Fees are waived for eligible faculty members. To register, see <http://uttc.umn.edu/training/courses/description.jsp?secName=TEL121>.

MARCH 26 TV SHOW: TRAVELING WITH TECHNOLOGY.

Planning a vacation on the Internet? Using GPS on a weeklong hike? Bringing a laptop to a conference to communicate with your colleagues? Find out how to travel with technology on the next episode of Tech Talk: Sunday, MARCH 26, 9-9:30 PM, TPT channel 17. See <http://techtalk.umn.edu/schedule>.

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