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MESSENGER

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"Back To Basics: Copyright and Resource Sharing," MINITEX Annual Interlibrary Loan Conference

A report on the 13th Annual Conference is enclosed with this *MESSENGER* issue.

ARL Study Shows U of MN/MINITEX in Top 5 for ILL

During April, MINITEX received word that the MINITEX Document Delivery/Documents To U lending service is in the top five for interlibrary loan lending in the latest Association of Research Libraries measurements study. This study measured three critical areas of lending – turnaround time, fill-rate, and cost. Of the 72 study participants, MINITEX/DTU was the only one that appeared in the top five in all three categories.

In addition to providing document delivery services for participating libraries throughout the three-state region, MINITEX handles lending for the University of Minnesota Libraries, Twin Cities, units on the Minneapolis and St. Paul Campus. Documents to U handles lending for requests from institutions outside the MINITEX Network.

We will learn more details in an article by Mary Jackson that is scheduled for publication in June.

netLibrary Shared Collection III Goal Reached

MINITEX is pleased to announce that over 2,000 titles will be purchased for the MINITEX/netLibrary Shared Collection III. Libraries of all types around the MINITEX region paid to participate in Collection III, resulting in a total contributed amount of nearly \$150,000 for the collection! Libraries that participate in Shared Collection III will have 24/7 access to thousands of eBooks in all subject areas by both accessing netLibrary directly at www.netlibrary.com and through links in library catalog records.

Participating libraries are able to gather data on how their patrons are using the eBooks and may brand the netLibrary web site with their library's logo and name. Non-participating Minnesota libraries may still access the Shared Collections through MnLINK at www.mnlink.org. Patrons accessing the eBooks via MnLINK will need to either be IP authenticated or log-in with a valid user ID or library card number. Collection III will be available in early to mid-June.

MINITEX would like to extend thanks to our colleagues that have donated time and expertise to select the titles that will make up Shared Collection III. The selectors are:

Jeremy Brown - North Dakota State University
Christine Cundall - Minneapolis Public Library
Pam Enrici - University of Minnesota Duluth
Angi Faiks - Macalester College
Rhonda Gilbraith - Bethel College
Deb Hagemeyer - Augustana College
Gordy Hagert - Apple Valley High School
TyRee Jenks - Jamestown College
Christine Kline - Northern State University
Connie O'Sullivan - Eastview High School

Julie Setnosky - Minneapolis Community & Technical College

Perry Werner - Minnesota State Community College - Moorhead

31 libraries raised \$87,000 for the Shared Reference Collection, which will provide a list of 100 top reference eBooks in a variety of subject areas. Combined, our libraries raised over \$237,000 for the two Shared netLibrary Collections!

MINITEX Advisory Committee Approves E-Resource Resolution & Says Good Bye to a Friend

The MINITEX Advisory Committee had a full meeting in March: discussing a resolution dealing with Fair Use provisions and privacy in licensing of electronic resources as well as prospects for the MINITEX budget for the next biennium and the future of MnLINK. The Committee also passed a resolution in honor of Ann Kelley, who is retiring this June after 27 years of service as the MINITEX Program Officer for the Minnesota Higher Education Services Office (MHESO).

Committee Chair Terri Fishel presented the electronic resources resolution, which seeks to highlight the importance of ensuring that provisions allowing Fair Use and patron privacy are included in licenses that libraries sign to provide their patrons with access to the expanding world of e-resources. The resolution was approved by electronic mail balloting in May.

The resolution reads:

"Be it resolved that the members of the MINITEX Advisory Committee recognize the library stan-

dards of Fair Use are essential and that licenses for electronic products should be reviewed carefully to insure that they include authorized use for interlibrary loan, use by walk-in patrons, as well as for use in e-reserves, and ensures that the licensor does not violate laws or usual institutional policies regarding confidentiality or privacy of users. We thus recommend that MINITEX member libraries agree to adopt the NERL Licensing Guidelines, and further to refer to the generic license on the NERL website, and ensure that licenses meet the criteria as outlined in section III - Authorized Use of Licensed Materials” for review of licenses prior to purchase. Further, to the best of our abilities whenever possible to refuse to sign a license that restricts fair use for the electronic product being licensed.”

(Background and other information about NERL’s discussion of issues related to licensing of electronic resources are available at:

<http://www.library.yale.edu/NERLpublic/licensingprinciples.html> and
<http://www.library.yale.edu/NERLpublic/EJrnlPrinciples.html>.)

The Committee also gave unanimous approval to a resolution honoring Ann Kelley for her long and important service with MHESO. The resolution noted Kelley’s 27 years of service and thanked her for her support and leadership:

. . . .WHEREAS, Ann Kelley has consistently advocated for the perspective of the library user in Advisory Committee and other discussions, providing balance and needed insight for Committee deliberations; and

WHEREAS, Ann Kelley has used her knowledge of political issues and processes to assist the MINITEX Director in selecting various initiatives for legislative funding, resulting in increased appropriations for MINITEX to improve services to participating libraries; and,

WHEREAS, Ann Kelley, with her ability to articulate library issues to various audiences, has made extraordinary contributions to the success of MINITEX programs including the Electronic Library for Minnesota and relationships with MNLINK: and,

WHEREAS, this meeting is her last meeting with the MINITEX Advisory Committee;

Therefore, Be It Resolved, that the MINITEX Advisory Committee recognizes and thanks her for her dedicated work on our behalf and expresses its sincere best wishes to Ann Kelley on her retirement, which begins in June 2004.

The Committee also met Emily C. Kissane, Administrator, MN Education Telecommunications Council, HESO, who will assume Kelley’s MINITEX-related responsibilities upon her retirement.

Bill DeJohn told the Committee that the MN Dept. of Finance has projected ongoing budget deficits for the FY 2006/2007 biennium. The Committee will need to consider how MINITEX will make future budget-cutting decisions – whether basic services, such as document delivery, will be cut or whether MINITEX would provide less financial support for consortially licensed electronic resources. DeJohn noted that participating libraries are being asked to pay part of the costs of some electronic resources for which MINITEX had formerly paid the full license fee.

The Committee also discussed proposals related to the disposition of MnLINK management and administrative functions after June 5, 2005 — when all of the original \$12 million approved by the legislature for implementation of the MnLINK integrated library system and Gateway are to be expended.

In My Opinion,

By Bill DeJohn

WebJunction.org is a project of which all staff in small to medium sized libraries who are trying to cope with the current rapidly changing environment should be aware and should consider joining since there is no cost and there is LOTS of information available. Though targeted to public libraries, I believe staff in school and small academic libraries may also benefit from the information. This is a website that is 24/7, accessible from your home or library, and includes a regular newsletter so you are updated about new information that's added to the site.

A project of OCLC, the Gates Foundation, and other sponsors, WebJunction.org seeks to create “An online community where library staff meet to share ideas, solve problems, take online courses – and have fun.” Go ahead and register your name and password at no cost. Registration allows you:

- To receive newsletter on a regular basis. Otherwise, you can read any piece of content on the WJ site, including the newsletters, which are archived.
- To reply or post messages in “All Aboard”.
- To take an online course.
- To participate in online evaluation.

So, there is a lot you can read without registration, but if you want to take part in this ‘community,’ then you need to register. Since many of the registered users are from small libraries throughout the United States and Canada, you can become part of this community and can use various discussion lists for your information from libraries that may be similar to yours. The online newsletter is called *Crossroads*.

Recent focus topics included: Rural Libraries, Demonstrate Impact, Open Source, CIPA & Filtering, Public Access Computing, Technology Planning, Funding, Marketing, Research & Statistics, and Rural & Small Libraries

On the WebJunction home page, you'll find tabs: Policies & Practices, Technology Resources, Buying and Funding, Services to Libraries, Learning Center, and Community Center. As you click on these ‘tabs,’ you find additional features. For instance, under Tools, you'll find that WebJunction has partnered with Npower, a “ growing network of independent, locally based nonprofits dedicated to one thing: Putting technology know-how in the hands of nonprofits. NPower's mission is to ensure all nonprofits can use technology to expand the reach and impact of their work.” This is available to you at no cost (just register) and provides some helpful tools for technology analysis. These are online technological tools of analysis that you can use in your library.

As you click on “All Aboard,” you are presented with several ‘Forum discussion’ lists that you can join, or just browse to see what questions and answers have been exchanged by people on the e-lists. There are no ‘dumb’ questions, and there are many people on these lists who are willing to help others by answering their questions.

Clicking on “Demonstrate Impact” brings you to a section that describes WJ’s focus on this topic. There is a brief description: *Looking for ways to show your community—and your funders—the difference your library makes? Take a look at this collection of materials.*” You can then, click and read or print various resources about this subject. I found the documents on “Value Propositions for Libraries” to be of special interest along with “Real-world models of demonstrating impact from Petersburg, AK; Broward County, FL; Castle Rock, CO; and Independence and Guthrie Center, IA.”

Click on Rural Libraries, and you see WJ’s focus on Rural and Small Libraries with quite a good description of the workshop held in Feb. 2004, hosted by the Bill & Melinda Gates Foundation.

WebJunction’s June focus will be on “Equity of access.” Two key populations: ‘new immigrants and indigenous peoples’ will be covered in a “Focus” on “Serving Indigenous and New Immigrant Communities.” Articles and resources will be posted and hosting discussions will be held to help participants better serve these communities.

Lastly, if you have a question, you can send it in, and WJ staff will either try to answer it or route it to someone who can. There is a lot of ‘stuff’ that can be very useful to providing you with ideas for your own organization. Try it out! Join the community!

Updates from MINITEX Delivery System Staff

- The MINITEX Delivery Unit recently completed its yearly Cost Per Item Survey for materials traveling overnight through the MINITEX

Delivery System. The findings show that using a commercial courier is an extremely cost-effective means of delivering library materials in the three-state region. Alternate delivery methods, such as UPS, US Mail, and FedEx, would increase our delivery costs an estimated \$90,000-\$818,000 per year for next day service.

- MINITEX Delivery staff has been working with our commercial courier, Velocity, to resolve delivery problems that have been an ongoing problem. Through phone conversations and meetings, we think we’ve solved most of the programs. We ask local library staff to help us identify service areas that need attention. If you are having problems with the MINITEX Overnight Delivery System Courier, please let us know. (Fred Finch, 612 -624-3374, 800-462-5348, finch006@umn.edu)
- MINITEX Delivery has developed a system to help us keep track of our tubs. The blue delivery tubs now carry a label with the MINITEX logo. Under the logo is a barcode with a number. We will be using this to track the tubs that we send out on a daily basis. If there is a delivery problem, we can determine immediately when the tub was sent.

Washington County Library Becomes Full OCLC Cataloging Member

MINITEX is excited to announce that, as of May 1, Washington County Library is now a Governing OCLC member — or what we used to call a ‘Full Cataloging’ member. Its OCLC symbol is WLM.

Having grown from a small library with a bookmobile to a system of 11 libraries with a collection of over

600,000 items serving a population of over 200,000, Washington County Library was facing challenges with their cataloging process. Inordinate amounts of original cataloging had led to backlogs that, in some cases, ran to 12 weeks.

Library Director Pat Conley said, "With OCLC and some changes in processing, our goal is to move material from the loading dock to the library shelves within 30 days. OCLC will provide Washington County with access to a much larger database of MARC records. OCLC will bring us greater speed in identifying and cataloging materials. OCLC will help bring our catalog up to industry standards. Finally, OCLC will bring the Washington County Library collection onto WorldCat for all to see and use!"

The Library also plans to become an OCLC ILL supplier later this year, after they have completed their migration to a new Horizon online system.

MINITEX is very pleased to have the Washington County Library join the 191 other OCLC members in the three-state region. For more information about how OCLC Services can help your library increase efficiencies and save money, please contact the MINITEX Bibliographic and Technical Services Unit.

Work Continues on Selection of ELM Resources

Members of the MINITEX Electronic Information Resources (MEIR) Task Force attended three days of vendor demonstrations during the week of March 22 as part of the planning for Electronic Library for Minnesota (ELM) resources for the fiscal year begin-

ning July 1 and beyond. MEIR members evaluated the presentations, and their responses are being aggregated for review. Mary Parker will be preparing a report with recommendations as outlined in the ELM RFP, which is available on the MINITEX website:

<http://www.minitex.umn.edu/cpers/elm/rfp.pdf>

We thank the MEIR members

(<http://www.minitex.umn.edu/committees/meir/>) for their diligence and hard work during the evaluation process.

An announcement regarding selection of ELM vendors will be coming soon.

MINITEX Participates in State Library Agency Delivery Study

MINITEX is participating in a delivery study undertaken by MN State Library Services & School Technology, which is being conducted by Management Analysis Division, MN Department of Administration. Suzanne Miller, newly appointed Director of the Minnesota's state library agency, announced the study in a letter distributed April 9. The project is on an aggressive timetable with completion planned by the end of Sept. 2004.

The Project proposal is available at:

<http://education.state.mn.us/content/066573.pdf>

The study will gather statistical and cost data for delivery at all levels (not just LSTA-funded delivery). It will consider infrastructure configuration, service levels, costs, potential redesign opportunities, and options for future funding.

Mark Scipioni, consultant and investigator for the study, has visited the MINITEX office and is in regular contact with MINITEX Delivery staff. MINITEX will forward messages from Scipioni to MINITEX Delivery contacts via email. The Management Analysis Division will establish a special web page that will be available for local delivery staff to consult. Questions about the study can be sent to Mark Scipioni at Mark.Scipioni@state.mn.us

In addition to phone interviews with several local library directors and staff, regional meetings were held at the following sites on the following dates.

May 17	Mountain Iron	Arrowhead Office
May 19	Twin Cities	MN Dept. of Education/Roseville
May 20	Rochester	SELCO/SELS Office
May 24	Mankato	TDS Office
May 25	St. Cloud	CMLE Office
May 27	Detroit Lakes	Northern Lights Office

18 MINITEX Region Libraries Participate in Elsevier Contract

MINITEX has signed a contract with Elsevier on behalf of 18 MINITEX participating libraries to provide access to over 580 Elsevier electronic journal titles. In addition, the University of Minnesota Libraries contributed their Elsevier electronic subscription dollar base in order for the MINITEX libraries to receive favorable discounts over the three-year contract period.

Under the contract, participating libraries are committed to spending the same amount with Elsevier for the three-year period, however they can swap journal titles in and out on a yearly basis.

Libraries taking part in the contract include: Bemidji State University; Bethel College; Concordia College (Moorhead); Minnesota State University, Mankato; Minnesota State University Moorhead; North Dakota State University; Rochester Community & Technical College; Southwest Minnesota State University; College of St. Catherine; St. Cloud State University; St. John's University/College of St. Benedict; St. Mary's University; College of St. Scholastica, University of St. Thomas; University of South Dakota; University of North Dakota; and Winona State University.

A small subcommittee worked to identify the electronic journals to be included in the Unique Title List available to all participating libraries for the three-year period. Funding is by MINITEX using state appropriations and the participating libraries using local funds. Libraries are required to maintain their print and/or electronic journal subscription amount for the duration of the contract.

2003 OCLC Environmental Scan: Pattern Recognition, A Report to the OCLC Membership

This report, issued by OCLC earlier this year, is being used in many institutions and networks as background for strategic planning. The report examines significant issues and trends that are impacting OCLC, libraries, OCLC regional networks like MINITEX, museums, archives and other cultural heritage organizations. The report provides an overview of the information landscape from the perspective of the "Information Consumer."

The MINITEX Advisory Committee discussed it during its March 5 meeting and felt its information should be disseminated throughout the MINITEX region.

The report is divided into the following sections:

- The Landscape: Overview
- The Social Landscape
- The Library Landscape
- Future Frameworks

The document is available on the OCLC web at www.oclc.org/info/escan/rsp/. You can download the report in PDF format, view the web version, or order a copy (\$15.00 covers the printing & mailing costs). The report have been distributed the MINITEX Advisory Committee, the Library Council to Library and Development Services, and the Minnesota Digital Library Coalition Steering Group and have been offered to others.

There is a section of the OCLC website where you can provide feedback on the issues raised by the report. Bill DeJohn would also be interested in your thoughts (w-dejo@umn.edu, 800-462-5348, 612-624-4002).

Preserving, increasing access to MPL's unique collections

(We thank Minneapolis Public Library for permission for us to share this article from their May 11 *MPL Express* electronic newsletter.)

The Minnesota Library Access Center (MLAC), located in the underground caverns at the University of Minnesota, houses rare

and valuable library materials and makes them accessible through MnLINK, the statewide library network. What does it have to do with MPL?

Actually, some significant portions of the MPL collection have been and are being transferred to MLAC for safekeeping as well as access. MLAC has been generous in allowing space for nearly 200,000 volumes from MPL to be housed in this climate-controlled, statewide access center. The last phase will focus on titles in the technology/science collection.

MPL's holdings in MLAC have some of the highest circulations among all collections from around the state. These materials were lower demand items when housed at MPL's Central Library, but appear to be getting greater use due to the additional exposure in the MnLINK and U of M catalogs. Indeed, several of our volumes on early agricultural practices in the Midwest were recently requested for an important digitization project out of Cornell University

FROM THE MINITEX REGION

Miller Assumes Directorship of MN State Library Agency

Suzanne Miller began work early in April as Director of State Library Services and School Technology, a unit of the Minnesota Department of Education (MDE). In this position, Miller will serve as head of Minnesota's state library agency as well as supervis-

ing MDE employees and experts in library, library technology, and school technology matters.

In announcing Miller's appointment, Dr. Mary Ann Nelson, MDE Assistant Commissioner for Academic Excellence, said, "Suzanne Miller's extensive experience with library and technology issues will be an important asset to Minnesota . . . A lot of time and energy went into our search, and we finally found the best fit for the job."

Miller had served as South Dakota's state librarian since 1999. Previously, she taught law and worked in law libraries at the McGeorge School of Law at the University of the Pacific in Sacramento and the University of LaVerne, CA. She is an active member of library-related professional associations and has published extensively on library, technology and legal issues, co-authoring *U.S. Government Documents: A Practical Guide for Non-Professionals in Academic and Public Libraries*.

"I am excited about the opportunities and challenges in Minnesota," Miller said. "I am passionate about libraries and their critical roles in our communities as facilitators for learning, business, economic development, cultural awareness and preservation, and democracy, as well as entertainment

Joyce Hommel Named MnLINK Interim Director

Gary Langer, MnSCU Associate Vice Chancellor for Academic Programs, and Ann Kelley, MN Higher Education Services Office Manager of Programs, have announced that Joyce Hommel, formerly MnLINK Project Implementation Manager, will serve as Interim MnLINK Director. The appointment was

made by the Minnesota Colleges and Universities System (MnSCU) Office, which administers MnLINK office operations and staffing under an agreement with the MN Higher Education Services Office (HESO). Hommel began her new duties on May 10.

Hommel succeeds Ken Behringer, who resigned the Directorship effective May 7 to become Director of the Dakota County Library. Behringer had been MnLINK Director since 2000.

During her tenure at MnLINK, Hommel has been involved in work related to the both the MnLINK ILS and Gateway systems. She has participated in contract coordination and planning discussions with Ex Libris concerning interlibrary loan, item booking/media management, and other contract-based development issues. She has overseen the coordination of end-user testing, involving staff from the Mankato and University of Minnesota server sites, MINITEX, and library staff. As a part of these processes, Hommel has worked with groups to script and prepare testing routines for final acceptance of MnLINK ILS and Gateway software.

Hommel's background includes work in teaching, public services, and information management. In addition to her work at MnLINK, she has also served as a Visiting Adjunct Instructor at the School of Information Studies at Syracuse University since 1998.

"MnLINK has given me the opportunity to work with library automation and information systems from the perspective of the users of those systems. I look forward to the challenges of continuing the work to see that they are made available to meet the information needs of all Minnesota residents," she said.

Citizen's League Will Study Higher Education in MN

Gov. Tim Pawlenty has asked the Citizens League to study higher education in Minnesota with the goal of identifying ways to ensure that Minnesota has a comprehensive, high-quality, sustainable, integrated, and accountable system of higher education that meets current and future needs. Pawlenty has named Rondi Erickson, a Duluth businesswoman, and Vance Opperman, a businessman based in the Twin Cities, as co-chairs for the study.

The independent, non-partisan Citizens League works to promote the public interest in Minnesota by involving citizens in identifying and framing critical public policy choices, making recommendations and advocating their adoption. Based in Minneapolis, the 2,500-member organization focuses on public policy issues at the local, metropolitan and state levels.

In announcing the study, Pawlenty said, "From educating our workforce to cutting edge research that provides the foundation for the jobs of the future, our colleges and universities are an integral part of Minnesota's outstanding quality of life. We have over 175 public, private and non-profit higher education institutions in our state and will spend over \$2.8 billion this biennium on higher education. We rely on our colleges and universities to drive and inspire excellence and innovation — and now is the time to ask the same from the system as a whole."

The Governor has asked the Citizens League to focus on the following:

- Assessing Minnesota's current higher education system. The committee will determine objective criteria

and data to be used in assessing the current system, review the use of available state and federal resources, and examine the role of public and private higher education institutions throughout the state.

- Pursuing opportunities for innovation in the state's higher education system including, for example, greater use of technology, new delivery systems, and collaboration between public and private institutions as well as institutions in other states.
- Creating a vision for higher education in Minnesota and determining the state's higher education needs.
- Developing an agenda that will begin to connect the current system with the vision for the future. The committee will determine the priority issues and actions needed to ensure a world-class system of higher education and how current capacity can be aligned with future needs.
- The Citizens League plans to conduct the study in four stages: 1) recruiting an approximately 20-member committee; 2) review of background information; 3) receiving public input and expert testimony; 4) preparing final recommendations.

For more information see the news release on the Governor's website:

http://www.dps.state.mn.us/pawlenty/Tpaw_View_Article.asp?artid=892

or the Citizens League website:

<http://www.citizensleague.net/highereducation/index.html>

“Small Libraries, Big Ideas” in Minnesota

Ruth Solie, director of the Northern Lights Library Network; Pamela Westby, Pelican Rapids Public Library; and Peg Werner, director the Viking Library System, were among librarians from rural areas quoted in “Small Libraries, Big Ideas,” an article in the March 2004 issue of *American Libraries*. All talked about how good libraries, the Internet, and other technologies mean that small towns and rural areas are not isolated or unaware of what’s happening in the rest of the world.

Providing services ranging from blogs to books to audio-visual materials to resources for immigrants who need resources in their native languages, small libraries work to provide places of community and to meet the needs of their users.

Directorship Changes in MINITEX Libraries

- Kenneth Behringer, formerly Executive Director of MnLINK, has assumed his new position as Director of the Dakota County Library. Before joining the MnLINK staff in 2000, Behringer had been Director of the Great River Regional Library in St. Cloud for 11 years and, earlier, was a library development consultant at the North Dakota State Library. The Dakota County Library system includes eight facilities plus a bookmobile and is associated with the library operated by the City of South St. Paul. Behringer earned a B.A. in political science from the University of Minnesota, Morris, and holds a master’s degree in library science from the University of Minnesota. He succeeds Bill Asp, who retired at the end of 2003.
- Sandy Fuhr has been named the University Librarian at Southwest Minnesota State University (SMSU), succeeding John Bowden who will move to duties related to distance education. Fuhr has worked at SMSU since Aug. 2001 as distance learning librarian. She graduated from SMSU with a literature degree in 1990 and received a master’s in library science from Emporia State University. She was a librarian at Gustavus Adolphus College for seven years prior to taking the distance learning librarianship position at SMSU. Fuhr will oversee a staff of 11. In addition, the library has approximately 30 student employees each year.

MINITEX's Electronic Communications

In addition to our print publications, MINITEX maintains a number of electronic communications vehicles to provide information about our programs.

The MINITEX electronic discussion group, MINITEX NEWS, will allow MINITEX users to exchange questions and answers about new technologies, MINITEX policies and procedures, and other issues. To subscribe, follow these steps:

1. Point your web browser to: <http://lists.minitex.umn.edu>
2. Click on **minitex-news** in the list
3. Provide the information requested on the information page

The MINITEX World Wide Web homepage (<http://www.minitex.umn.edu>) provides information about MINITEX services and programs and access to MINITEX publications. It also allows searchers to link to other Internet homepages.

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Director: Bill DeJohn
MINITEX MESSENGER Editor: Cecelia N. Boone

MINITEX
15 Andersen Library
University of Minnesota
222 21st Ave. S.
Minneapolis, MN 55455-0439

Office: (612) 624-4002
WATS: (800) 462-5348
Director: (612) 624-2839
FAX: (612) 624-4508