

STUDENT LIFE EXPERIENCE

Great service

Clear communication
growth

Innovation and

Communication

71%

Career and Internship Services

767 followers on Twitter, up 71% from the previous year



74%



Parking Services

74% of participants in a Parking Services survey indicated they are aware of campus parking policies

Launched in
2013

Kirby Student Center



Online student organizations management system with strong communication tools



85%

Beyond Satisfaction



85% of students surveyed about the services they received from OCD indicated an overall rating of either "good" or "excellent"

↑

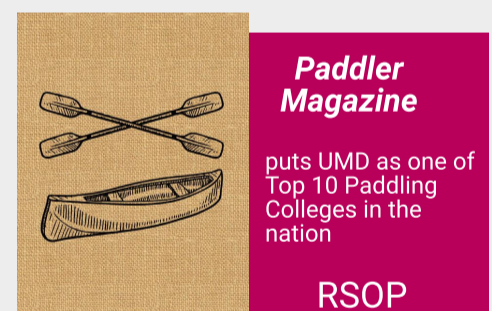
Dining Services

20% ↑ satisfaction with hours of operation
11% ↑ satisfaction with variety of meal options
13% ↑ satisfaction with freshness and temperature



100%

100% of employers participating in the E-Fest expressed an overall rating of "good" or "excellent" for the event
Career and Internship Services



Paddler Magazine

puts UMD as one of Top 10 Paddling Colleges in the nation

RSOP

Living on campus



81% of students living on campus persisted to the second year

compared to 73% who did not live on campus

94% of students would recommend on-campus living to other students as a good experience

95% of students who submitted a maintenance ticket were satisfied with the response time

New!

Sushi Mondays
Dining Services



Disability Resources

Developed a flow chart to document process for requesting, implementing, and appealing disability accommodations

New!



Implementation of Verba software, allowing more competitive pricing on course materials and greater transparency in buyback prices

New!

Creativity and Innovation