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# Tudor Rozette

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From the Glensheen Volunteer Office

August 1998

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## A Volunteer Newsletter?

Welcome to the first issue of the Tudor Rozette, Glensheen's latest effort to encourage, acknowledge, and inform active volunteers. The name is a play on the Tudor Rose, which has come to symbolize Glensheen's Volunteer Program. Regular articles will introduce you to fellow volunteers, upcoming opportunities, and aspects of the estate that warrant a closer look. You will still receive the Calling Card, the official multi-purpose update for the public. This newsletter is intended to address your specific interests and concerns. Years ago, contributing to the Glensheen Gleanings, as the general newsletter was then called, was its own volunteer role. Today I invite all volunteers to contribute an article or just a suggestion.

Pat Kelly, TV and radio personality and fellow Glensheen Volunteer tells us that turning leaves have already been spotted up the North Shore. This a good reminder that fall is headed our way. Although the tourist traffic is not quite as fervent for fall colors as in the summer months (phew!), it is more important than ever that you call the Volunteer Office to reserve your weekly volunteer times; We will continue to be open every day into the fall with tours running 9:30 - 4:00. Winter Hours begin November 1st, with tours running 11-2:00 every Friday, Saturday and Sunday. For those who cannot commit to a set schedule, please call to discuss your general availability. This alleviates countless hours of phone tag for us all, and helps us gauge the impact of our younger volunteers returning to school.

About 60 students spent this summer at Glensheen in various capacities, expertly trained (and often entertained) by our more seasoned, volunteers and staff. In June and July they contributed some 1,000 hours of service. Hats off to you for all you've learned about Glensheen and yourselves! We encourage students to continue participating at Glensheen throughout the year. Welcome home to long time volunteers who've been away on exotic summer vacations (come see the postcards in the Volunteer Office).

## An Event to Share

The Volunteer Appreciation Picnic has been a Glensheen tradition for years. It is a wonderful time to reunite with fellow volunteers you may not have seen for a while, to bask in the accomplishment after a busy summer, and celebrate the essential volunteer contribution. This year's Volunteer Appreciation Event will be an exciting change to mark the beginning of the Volunteer Program's 20<sup>th</sup> year. There will be catered hors d'oeuvres, fabulous door prizes, and a special address given by Mrs. Vera Dunbar, Miss Elisabeth Congdon's former secretary. The event will take place at the Tweed Museum of Art in UMD. Park in the campus lot of St. Marie Street and enter through Ordean Court.

### What: Glensheen Volunteer Appreciation Event

**When:** Thursday, September 3<sup>rd</sup> 5 -7 p.m. (Remarks from Mrs. Dunbar and a brief presentation at 6:00.)

**Where:** Tweed Museum of Art

*Because this is a catered event, please RSVP to the Volunteer Office by Tuesday, September 1.*

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## Your Time, Your Talents

As multi-talented as our volunteers are, some opportunities require a fresh face with rare skill. This month we salute some of the "Special Projects" volunteers that the general public never see, but contribute in their own way to Glensheen's mission to preserve and interpret history. Katie Henricksen and Gail Boatman, two UMD Med School employees, have for years taken an active role in the preservation of our horse-drawn carriages. Jim O'Kelly, a professional photographer and UMD graphic design student, is laying the foundations for us to combine and computerize photographs of and information about the museum collection. Kent Courtland, a local graphic designer, created Glensheen's new letterhead and the billboard ads seen about town. Maripat Higgins added a new role of "Glensheen Costumer" to her usual tour guide commitments with the help of Mary Eblom, a former seamstress for the Minnesota Ballet and local bridal shops. Together they put their fingers to work expanding the growing costume collection.

Glensheen's, recently redesigned job descriptions for volunteer opportunities include:

**Guided Tours** - Become a storyteller! A unique inter-generational opportunity, tour guides provide information on the Congdon's legacy, the house and grounds, and Duluth in the era of 1915. Both costumed and non-costumed positions are available throughout the year. Training and costume assistance are provided.

**Museum Shops** - Join the exciting world of customer service. Sell merchandise, operate the cash register, make change, and field visitor questions. Training provided under the direction of our shop manager.

**Groundskeeping/Gardening** - Dig in! Help maintain the annuals, perennials, and vegetables while working with our landscape gardener. Occasionally interact with visitors. Gardening experience is helpful.

**Community Education** - Present on- and off-site educational programs to local school groups, garden clubs, scout groups, etc. These public speakers also make appearances to, recruit potential volunteers. This opportunity is ideal for positive, community-active people.

**Office/Clerical** - Build that resume! Assist in mailings, correspondence, phone calls and paperwork in the Carriage House or Volunteer Office.

**Research/Archives** - Be an expert! Expand our understanding of Glensheen or maintain our collection of slides, photographs, and historic documents. Experience with educational resources is helpful.

**Special Projects/Events** - These are ongoing, seasonal or one-time opportunities like decorating for Christmas, sharing musical talents, lecturing on an area of expertise related to the estate, providing services for fund raisers, art fairs, or garden festivals. This is a wonderful way to pursue your individual interests.

**Student Internships** - Projects and time schedules are designed according to your interests, curriculum requirements, and Glensheen's needs.

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## Dig In!

Looking for gardening secrets from the pros? A new and exciting volunteer opportunity opened is this year for folks 16 years of age or older. Lend your green thumb to maintaining the annuals, perennials, vegetables, and grounds from April through November. As a Volunteer Gardener, duties include weeding, pruning, harvesting, deadheading, and all the special touches that maintain this landscaped estate. This is a great way to learn about gardening and horticulture while working with Phil Hammer, our Landscape Gardener.

"I was so impressed and grateful for the caliber of people who have helped so far," says Phil. "Their prior experience and willingness to take on new tasks is most appreciated."

## Wish List

Volunteers for weekday and weekend tours during our fall colors season

Ladies' frilly blouses and slips and men's dress shoes for next year's Living History costumes

Carpet layers to install donated carpet in the Carriage House Office (no more shag!) this fall

Old sheets for storing textiles

Camera enthusiast to inventory tun^of-the-century photographic equipment in the collection

## Sweet Rewards

A special thanks to all aspiring chefs and sweet-tooths who participated in this year's Docent Council Bake Sale! Last year's sale was so successful (raising almost \$200 for volunteer recognition efforts) that the Docent Council sponsored another one at this year's Fine Arts and Crafts Festival. A crew of volunteers led by Pearl Johnson tried to resist tasting the goodies as they brought in about \$100, having received only half the food donations this year.

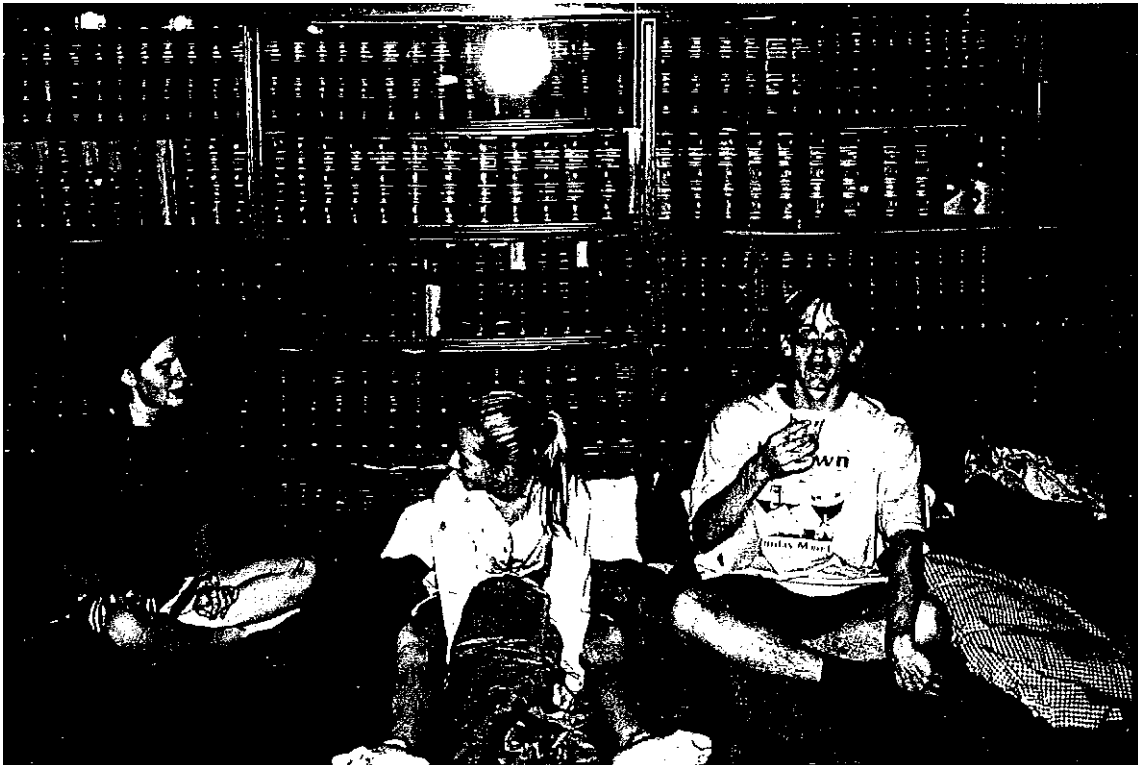
For those who are unfamiliar with the Docent Council!, it is made up of long devoted volunteers from the Main House and in the Museum Shops. On the third Thursday of every month they share their concerns and suggestions about the volunteer, experience with the Volunteer Coordinator and the Museum Director. Copies of the minutes from each meeting are available in the Volunteer Office. Drop your questions, concerns, or suggestions in the "Suggestion Box" in the volunteer Office.

## Spreading the Word

Think for a moment about all those TV ads where glamorous celebrities relate the benefits their favorite hair color, phone service, or margarine spread. Ever wonder if you could influence people with just a smile and a simple suggestion? You can! As a Glensheen Volunteer you are a celebrity spokesperson, relating the benefits of a product that means a lot to you and to the community. Surely you have a relative who would like to share talents that they might net otherwise use at home or work. Perhaps a friend as mentioned needing a new challenge or an escape from a stressful routine. A new neighbor or coworker might appreciate the invitation to join an instant network of friends and learn about their new hometown at the same time. The Glensheen Volunteer Program provides all this and more!

By example, your commitment to Glensheen proves that it is possible to incorporate meaningful service into your daily schedule. Wield that influence to promote the sugar-free, fat-free, no preservative product you've grown to love - the Glensheen Volunteer Program (some assembly required!).

GLENSHEEN  
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Our recent Youth Volunteer Sleep-over was a big hit. Students showed off their touring skills to their families enjoyed a beach life and a showing of the 1972 movie filmed at Glensheen. "You'll Like My Mother." Of course, not much sleeping took place.