

Goal Area 6: Assessment

Part Two

Incorporate program evaluation and the UMD Student Learning Outcomes into divisional assessment efforts.

Link assessment efforts to the Student Life and UMD Strategic Plans.

Provide leadership and professional development opportunities to staff to foster a culture of assessment and continuous improvement.

Each Student Life unit and committee developed an assessment plan as part of their strategic planning process.

Below is a sampling of a goal, outcome/objective, measure and results for each unit.

For more details, view the unit annual reports on the Departmental Plans page of the Student Life Strategic Planning site.

Goal

Outcome/Objective

Measure

FY14 Results

Housing and Residence Life

Housing and Residence Life provides programs which enhance the developmental success of our residents

Resident Advisors will demonstrate awareness of the core tasks and skills required of their leadership positions following Fall Training.

Knowledge Assessment

100%

of residence hall RAs passed the the knowledge assessment

Kirby Student Center

Provide relevant and dynamic programming

Develop a comprehensive student employee training program where students experience intentional growth and learning as part of a community.

Rubric for assessing student employees' professional communication

Students demonstrated proficiency in the following areas: empathy, response to customers seeking information, listening and context, and attitude

Goal

Outcome/Objective

Measure

FY14 Results

Recreational Sports Outdoor Program

Through our programs, build knowledge and habits that contribute to success in academic personal, and professional life.

Student Employees will...[be] able to identify important problems, effectively answer questions, and make quality judgements

Campus Labs Survey

96% confidence in making decisions that affect their work

99% received the training and support needed to do their jobs

Student Conduct

Provide a developmental and fundamentally fair dialogue with students about health choices and decision-making skills utilizing their experience.

Students will express how their involvement in an incident impacted their lives and their community.

Rubric for reflection papers

Students satisfactorily described the impact on their own lives and their community

Goal

Outcome/Objective

Measure

FY14 Results

Student Life Operations

Apply a strategic and sustainable approach to developing, managing, and assessing human, fiscal, physical, and technological resources.

Review position descriptions for Parking Services office staff

Completed project

Positions reviewed, department restructuring completed

UMD Stores

Sustainable practices will be incorporated in all we do. We will continue to offer a variety of sustainable products and services.

Develop a regular sustainable presence in our stores beginning in Fall 2013 to promote sustainability education and products.

Completed project

Selection of sustainable products expanded.

Regular presence of sustainable products in Express Store.