

REFERENCE NOTES

A program of the Minnesota Higher Education Services Office (HESO) at the University of Minnesota-Twin Cities

March 2000

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It's Tax Time!

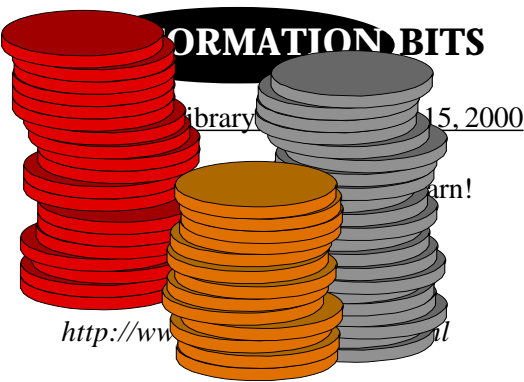
Since April 15th is right around the corner we thought we would highlight a few helpful tax-related Websites.

Minnesota Department of Revenue <http://www.taxes.state.mn.us/>

This site has several hotlinks that allow you to access specific tax information with ease. From their home page you can go directly to information for individuals, businesses, and tax professionals, which includes information for tax preparers, legal professionals, and even property tax assessors. By clicking on "1999 Tax Forms" you go directly to a list of forms which can be viewed and printed using Adobe Acrobat Reader. This site also allows you to access forms from previous years going back to 1994.

Internal Revenue Service <http://www.irs.gov>

The Department of Treasury's Internal Revenue Service states that this site is "the fastest, easiest tax publication on the planet", and they just might be right. The site is set up as the front page of a newspaper with a headline and bylines. In this case the paper is called "The Digital Daily". It contains several hotlinks but the most important, for tax purposes, are located at the bottom of the page. From there you can get information on tax statistics, individual and business tax topics, electronic filing services, taxpayer help, and forms and publications.



April 2000 is National Poetry Month

National Poetry Month brings together publishers, booksellers, literary organizations, libraries, schools, and poets around the country. For more information contact: Academy of American Poets at 212-274-0343 or <http://www.poets.org/>.

12th Annual Minnesota Book Awards Celebration on April 14, 2000

Don Shelby, WCCO news anchor, hosts this evening at the Minnesota History Center, St. Paul, at 7:00p.m. It is free and open to the public. For more information contact: Lisa Brienzo at 651-774-0105, ext.111.



Minnesota Taxpayers Association <http://www.mntax.org>

"The Minnesota Taxpayers Association exists to educate and inform Minnesotans about sound fiscal policy; to provide state and local policy makers with objective, non-partisan research about the impacts of tax and spending policies; and to advocate for the adoption of rational public fiscal policy." From their home page you can access information about Minnesota's tax structure, city, county, and school spending data, and access MTA publications like "Understanding Your Property Taxes".



MINITEX ILL Conference

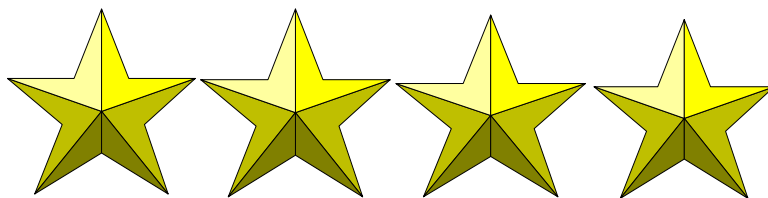
Mark Your Calendar! Ninth Annual MINITEX Interlibrary Loan Conference to be held on Friday, May 12, 2000, at the Earle Brown Center, St. Paul Campus, University of Minnesota. The title for this year's conference is "Two Timely Topics in Interlibrary Loan: ISO and DMCA. What do they mean and why are they important for your ILL operations?"

The International Organization for Standardization, or ISO when it is abbreviated from the French, is the body responsible for the international standards for interlibrary loan communication -- the ISO ILL protocol. The standards are being implemented by members of the IPIG, or the Interlibrary Loan Protocol Implementors Group. The IPIG includes an international group of library vendors, national libraries, and bibliographic utilities. As being implemented by IPIG members, the ISO ILL Protocol permits libraries to send and receive ILL requests to libraries using Protocol-compliant systems as well as utilities such as OCLC and RLIN. This presentation will summarize the ILL Protocol in non-technical terms and will describe how use of Proto-

col-compliant systems offer the potential for improving local operations. Switching gears completely, the second half of the presentation will summarize the Digital Millennium Copyright Act and how the changes introduced by the Act impact ILL operations.

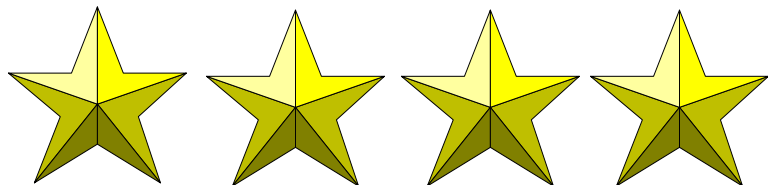
Keynote Speaker: Mary E. Jackson is the Senior Program Officer for Access Services for the Association of Research Libraries in Washington, DC. In that position she directs the North American Interlibrary Loan and Document Delivery (NAILLD) Project and chairs the NAILLD's project's Protocols Implementors Group (IPIG). Mary was the Principal Investigator of the ARL Interlibrary Loan and Document Delivery Performance Measures Study, a two-year investigation of the performance of ILL operations in 119 North American research and college libraries.

Mary is an internationally recognized authority on interlibrary loan, document delivery, resource sharing, and copyright issues. Prior to her affiliation with ARL, Mary managed the Interlibrary Loan Department at the University of Pennsylvania in Philadelphia, Pennsylvania.



MINITEX Open House

MINITEX Library Information Network is planning an open house for participants on Thursday, May 11, 2000, 4:00 - 7:00 p.m. This date was selected to coincide with our ILL Conference scheduled for the following day. Save May 11 on your calendars to tour the beautiful new MINITEX Offices and the fascinating Minnesota Library Access Center ("the caverns"). Invitations will be sent in early April.



Reference Notes

MINITEX Library Information Network
 University of Minnesota, 15 Andersen Library
 222 21st Avenue South, Minneapolis, MN 55455-0439

Reference Phone.....612-624-4150, WATS 800-462-5348
 Main/Reference Fax.....612-624-4508

Beccone, Jean.....612-626-9843, becco001@tc.umn.edu
 Friedmann, Beth.....612-624-7873, fried004@tc.umn.edu
 Parker, Mary.....612-624-1024, m-park1@tc.umn.edu

Main Website.....www-minitex.lib.umn.edu
 Reference Email.....ref@othello.lib.umn.edu
 Office Hours.....Mon-Fri., 8:00am-4:30pm
 Reference Intake Form.....
http://kinglear.lib.umn.edu/reference/refdb

The University of Minnesota is presenting “Enhancing Quality Staff in Changing Times”. It is the eighth symposium for library paraprofessionals and support staff, but anyone is welcome to attend. It will take place on Tuesday, April 25, 2000, at the Radisson Hotel Metrodome in Minneapolis from 7:45 a.m. to 4:30 p.m. MINITEX’s very own Bill DeJohn will be the keynote speaker.

Following are some of the topics that will be discussed:

- Harnessing the power of emotional intelligence
- Redesigning the library website
- Squished in the middle: managing up & down the organization
- Generous tips: shortcuts, sneaks & cheat sheets for Windows MS Office and Netscape
- Changing roles of public libraries in the community
- Lessons from library history to keep you sane
- The importance of spirit in our work
- Don’t get caught in the Web: finding quality information
- Women on wheels: enhancing your life
- Dispelling myths: truth about diet & exercise
- Quick action: disaster recovery for MN libraries
- Recognizing your skills & potential
- How to jazz up your documents
- Dreamweaver: quick & easy HTML authoring
- Taken to heart: thoughts on living with heart disease
- Resources to help users with family history
- New digital initiatives
- Cyberliteracy: navigating the Internet with awareness

The fee for non-University of Minnesota Library participants is \$55 and lunch is included. For more information or to register contact Lorie Cramer at 612-624-5517.



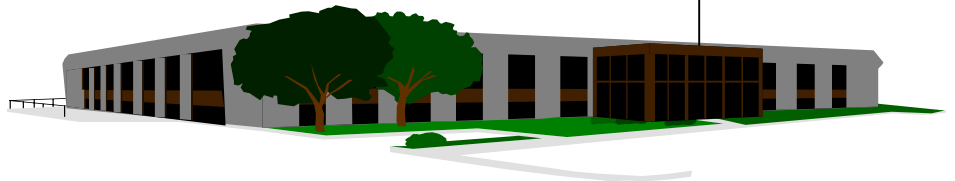
The University of Minnesota and MINITEX present “Trends in the Academy and the Identity of the Research Library” on Monday, May 22, 2000. The 7th annual Collection Development Symposium will focus on trends in higher education and the identity of research libraries in the future. Speakers will examine where the Academy is going, how research libraries will define themselves, and what distinguishes research libraries in an increasingly digital environment.

Speakers:

- Dr. Stephen Rosenstone, Dean of the University of Minnesota, College of Liberal Arts, will consider the future of the Academy and trends, expectations, and needs.
- Brian Schottlaender, University Librarian at the University of California-San Diego, will explore the future of the research library and how it will meet changing needs and expectations.
- Anne Van Camp, Manager, Member Initiatives of Research Libraries Group, will speak on the role that special collections and archives will continue to play in defining the identity of individual libraries.
- Mark Sandler, Head of Research Services at the University of Michigan Library, will address the unique focus that area studies and international collections bring to libraries.

The goal of the symposium is to host authoritative speakers who will stimulate reflection on important issues before librarians. While directed to academic and research librarians, presentations will address issues and topics of interest to librarians in all types of libraries.

The Symposium will begin with a reception at the Elmer L. Andersen Library on Sunday, May 21, at 5:00 p.m. The reception will feature tours of the Minnesota Library Access Center. The cost of both the Symposium on Monday and reception on Sunday will be \$70.00. You can choose to attend the Symposium only for \$50.00. Registration information can be found at: <http://www.lib.umn.edu/about/events/Registration2000.htm>.



REQUEST FOR ASSISTANCE

Occasionally, MINITEX Reference Services receives a request for a poem, quotation, picture, story or something that cannot be found by checking standard sources. The Reference staff would like to appeal to the collective memory of MINITEX participants for assistance. Please forward any leads on the following questions to Reference Services at: **612-624-4150 or 800-462-5348**. Here is what we are looking for:

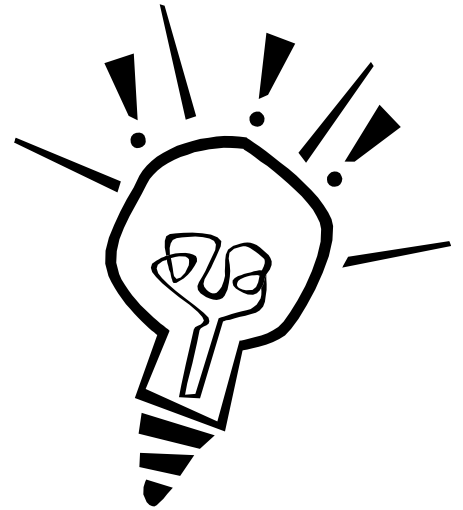
Looking for the artist of a print titled "April Showers". It is a hummel-like print of a boy and a girl standing underneath an umbrella. (1059)

Looking for the artist of a print titled "Want Some". It is a hummel-like print of a little boy eating while his dog waits for floor scraps. (1058)

Looking for the artist of a print titled "Duty Calls". It shows a soldier going off to war, pausing at the gate, while his dog watches. (1057)

Need information about artist E.C. Reese. Patron owns numbered print dated 1909 of a horse pulling a hay wagon. (1049)

Looking for the title of a book about a doctor, diagnosed with a terminal illness, who concocted a home remedy, stopped taking all other medications, and lived. (1051)



MINITEX Library Information Network

University of Minnesota

15 Andersen Library

222 21st Avenue South

Minneapolis, MN 55455-0439



do you think about *Reference Notes*?

great reference books



topics you would like addressed

fantastic web sites



spotlight on your
reference library

We would like to know what you would like to see in upcoming *Reference Notes*. Please either call us at 800-462-5348, send us an e-mail (see page 2 for addresses), or fill in your comments below and mail this form to MINITEX Reference.

Terrific web sites, reference books, and other sources you use:

Comments / Suggestions:

Name: (optional) _____

Library: (optional) _____ Phone: (optional) _____

**Reference Services
MINITEX Library Information Network
University of Minnesota
S-33 Wilson Library
309 19th Avenue South
Minneapolis, MN 55455-0414**

1999 EVENTS CALENDAR

- June 5-10 **Special Library Association** will be holding their annual conference at the Minneapolis Convention Center. Please see their web site for more information: www.sla.org/conf/99conf/index.shtml
- June 16 **Academic Library Advocacy Day** at St. John's University in Collegeville, MN
- July 2, 1999 **National Literacy Day** Contact: Focus on Literacy, Inc., P.O. Box 504, Laurel Springs, NJ 08021