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## 2018-2019 STRATEGIC PLAN OSCCR

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### *I. Mission*

The Mission of the Office of Student Conduct and Conflict Resolution is to share and uphold the Student Conduct Code in a manner that is centered on student learning, grounded in fairness and due process, and focused on balancing the interests of the individual with those of the campus community at large.

### *II. Goals*

#### *Office of Student Conduct & Conflict Resolution Goals Mapped to the UMD and Student Life Strategic Plans*

Office of Student Conduct & Conflict Resolution Goal	Mapping to University Goals	Mapping to Student Life Goals
A. Educate the campus community about student rights and responsibilities.	1, 3, 5	3.1, 4.2
B. Provide students with a conduct process that respects due process rights, creates reflective learning experiences, and prevents future recurrences of problematic behavior.	1, 2, 3	1.1, 1.2, 3.1, 3.2
C. Develop proactive educational programs that inform and encourage harm reduction behaviors in the community.	1, 3, 5, 6	1.1, 3.1, 3.2, 4.2

*V. Objectives/Outcomes/Assessment*

Objective/Outcome	Mapping to Department Goal	Assessment Strategy
<p>Improve process for Student Hearing Panel student selection</p> <ul style="list-style-type: none"> <li>• Form a committee for application review</li> <li>• Create criteria for application selection</li> <li>• Perform selection</li> </ul>	<p>B</p>	<p>Successful implementation of new procedures</p>
<p>Enhance communication strategies to meet the needs and interests of student population</p> <ul style="list-style-type: none"> <li>• Develop videos to assist students in preparing for various components of the conduct process</li> <li>• Work with a user experience analyst to improve website offerings</li> </ul>	<p>A</p>	<p>Videos created and user experience analysis completed</p>
<p>Collaborate with Kirby Student Center to recruit and train a “bench” of individuals who can have educational conversations about decision-making in alignment with UMD institutional goals and values in the absence of Student Conduct Code charges</p> <ul style="list-style-type: none"> <li>• Create volunteer position description</li> <li>• Create resources for volunteer to utilize</li> </ul>	<p>A, C</p>	<p>Successful creation, selection, training and execution of volunteer opportunity</p>

<ul style="list-style-type: none"> <li>Recruit and train volunteers</li> </ul>		
Create a student organization dedicated to increasing campus awareness and knowledge of mediation and ADR	C	Identify potential student leaders for Fall 2019 launch
Student can articulate how their decisions contributed to a violation of the Student Conduct Code	A, B, C	<ul style="list-style-type: none"> <li>Rubric, survey assessment</li> </ul>
Student is able to articulate how their behavior impacted others within and beyond the campus community.	A, B, C	<ul style="list-style-type: none"> <li>Rubric, survey assessment</li> </ul>
Student can explain specific changes for future behavior.	A, B, C	<ul style="list-style-type: none"> <li>Rubric, survey assessment</li> </ul>
Student can integrate what they learned from the incident to affirm or develop their personal values	A, B, C	<ul style="list-style-type: none"> <li>Rubric (2)</li> </ul>