

2018 Innovation & Research Forum – Projects

Assessment of primary care provider practices following initiation of hospitalization and subsequent outreach secondary to psychiatric crisis.

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Poster

What did you do and why was it important? Additional research is needed to better understand the current role of primary care providers in managing the transition from outpatient to inpatient care for mental health in the event of a psychiatric crisis, and to further elucidate potential direct and indirect effects of engagement with primary care on readmission rates. The purpose of the current project is to take an initial step towards obtaining this clarity. The current project will assess primary care providers' experiences and practices with patients for whom they have initiated the process for hospitalization secondary to psychiatric crisis, their experiences and practices with outreach and follow-up with those patients, and their perspectives on standardization of practices in the future.

How did you do it?

The current project will collect descriptive data utilizing a cross-sectional design. An anonymous questionnaire, rationally derived for the current project, will be administered to a convenience sample of current primary care providers (Residents, Faculty) in the University of Minnesota Family Medicine Residency programs at North Memorial, St. John's, St. Joseph's, and the University of Minnesota Medical Center. The questionnaire will assess experiences and practices following initiation of the process for hospitalization for patients experiencing psychiatric crisis, experiences and practices with outreach and follow-up with those patients, and provider perspectives regarding potential standardization of practices in the future. The questionnaire will be administered through use of electronic survey software on a onetime basis. Note: This project does not currently have IRB approval, though is being submitted to the University of Minnesota's IRB for evaluation regarding exempt/nonexempt status, following which appropriate steps will be taken as needed. It is hoped that initial data will have been collected and analyzed at the time of the Forum.

What did you learn?

This current project aims to take an initial step towards better defining the current role of primary care providers within the transition following psychiatric hospitalization, in addition to laying the foundation to better understand the potential direct and indirect effects of engagement with primary care on rates of psychiatric readmissions.

What is next?

Future projects may examine potential standardization of processes and procedures.

IRB Approval NA **HIPAA Compliance** NA **Funding** None