



## Archived Issue: May 3, 2006

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The **UM Tech Brief** is a resource for University of Minnesota technical support staff and department and unit decision makers.

### Security and Internet Services

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#### SPAM AND VIRUS STATS.

In April 2006 central e-mail spam control blocked 19,211,396 messages. Anti-virus controls blocked an additional 23,917 messages.

#### JUSTICE: "SEVEN ARRESTED IN ONLINE FRAUD CRACKDOWN."

A U.S. Secret Service investigation, called Operation Rolling Stone, has found links to recent debit-card breaches. Read about it in the "Seven Arrested" March 31, 2006 story in Security Focus at: <http://www.securityfocus.com/news/11385>.

#### IS YOUR BROWSER UP-TO-DATE?

Security holes have been found for Mozilla Suite, Firefox, Thunderbird, and SeaMonkey. Updating to the newest versions will repair these holes. For details, see the University's Safe Computing alerts page at <http://www.safecomputing.umn.edu/>.

### Network and Telecommunication Services

[NTS home](#)

#### NEW GOPHER MESSAGING SURVEY.

All campus voicemail boxes have now moved to the new Gopher Messaging services. NTS is always looking for feedback and customer responses to our services. Please tell us which features you have tried, how we handled the cutover, or how you like Gopher Messaging. All responses are valued and appreciated. See [https://www.nts.umn.edu/cgi-bin/gm/gopher\\_messaging\\_survey.cgi](https://www.nts.umn.edu/cgi-bin/gm/gopher_messaging_survey.cgi).

#### TIP: SHORTCUTS WHILE LISTENING TO MESSAGES.

Gopher messaging treats time and date stamp information separately from the actual messages. To quickly view messages, use the # key - first to move past the time/ date/ sender information - then with other keys to act upon the message. For example - entering ## will skip a message - #7 will delete the message. To override all features, press the next feature key.

#### TIP: USE THE # KEY AFTER YOUR PASSWORD.

The Gopher Messaging system is set up to wait 4 seconds (before considering all of the digits have been entered). To speed up your initial login, use the # key after your password. This will allow the system to immediately process your password and let you into your account.

#### TIP: PAGER NOTIFICATION IN GOPHER MESSAGING.

To use Gopher Messaging's pager function, you must add extra characters to allow for the greeting of your particular paging service. Do this in the web interface at the Options menu. Look for these key words: Voice Mail, Message Waiting by Numeric Page, Edit. Then add your pager number and 10 commas ",", in the 'dial string field.

#### REMINDER: SET TIME STAMP AND SENDER INFORMATION.

The Time Stamp and Sender Information is a standard feature for all Gopher Messaging users, it's just not activated on all mailboxes. To activate this feature on the telephone, select (4) Personal Options. Then select option (8) to get to the options that control date and time and sender info.

#### NEED GOPHER MESSAGING TRAINING?

See the new Gopher Messaging course notice in the ADCS section below: New Course - Gopher Messaging: Unified Messaging on the Web." Also see the online Gopher Messaging Guides on the NTS website: <http://www.umn.edu/nts/go4msg/>.

### Academic and Distributed Computing Services

[ADCS home](#)

#### MAY 20 MAINTENANCE FOR ENTERPRISE SERVERS.

To provide for an ever-increasing number of servers housed in Central Computing Operations' Data Center, CCO must upgrade their uninterrupted power system (UPS). On Saturday May 20, 2006 CCO will upgrade the UPS system at their WBOB facility. To accomplish this, CCO must shutdown all power to the Data Center from 8:00 AM to noon.

#### CROQUET 1.0 BETA IS NOW AVAILABLE.

Croquet is a new open source software platform for creating deeply collaborative multi-user online applications. It features a network architecture that supports communication, collaboration, resource sharing, and synchronous computation among multiple users. OIT is actively developing Croquet. You can download the just released 1.0 beta version of the Croquet software development kit from <http://www.croquetproject.org/>.

#### NEW: WIRELESS ACCOUNTS FOR CONFERENCE ATTENDEES.

If your department or UM organization is sponsoring a conference, you may request a block of Internet accounts to allow the non-UM attendees to have wireless access. The webpage to request the account is <http://www.umn.edu/adcs/info/wireless.html>.

#### NEW: WIRELESS ACCOUNTS VISITORS.

Do you have non-UM visitors who would like to use wireless access for a few hours? They can use a credit card to sign up for a temporary account. To sign up they follow a link on the University's wireless sign-in page. General information about the campus wireless service at <http://www.umn.edu/wireless/>.

#### NEW INTERNET AND ENTERPRISE PASSWORD RULES.

Did you know that when you change your Internet or Enterprise password there are new rules for the formation of the password? You can access new features and password selection rules and tips after logging in at the validate page: <http://www.umn.edu/validate>.

#### NEW OPTION: NO PASSWORD CHANGES ALLOWED OVER THE PHONE.

You can select a "Limit Password resets" option so no one can telephone 1-Help and request that your password be changed. If you choose this option and need to change your password, you must bring a picture ID to an OIT helpline to have the password changed. To set the option, log into <http://www.umn.edu/validate>.

#### SUMMER COMPUTER TRAINING SCHEDULE ONLINE.

The summer 2006 short course schedule is now online, and we have some exciting new and revised courses! Learn to take the red-eye out of your pictures, get a handle on the new voicemail system's web-based features, and much more! Check out our new offerings at "What's New" at <http://uttc.umn.edu>.

#### NEW COURSE - GOPHER MESSAGING: UNIFIED MESSAGING ON THE WEB.

Want to explore some of the great, web-based features of the new Gopher Messaging voicemail system? This hands-on course puts you in control so you can do things like listen to voicemail messages on your computer, forward messages to your e-mail, be notified of incoming messages on your pager, or receive faxes through your voicemail account. See What's New at <http://uttc.umn.edu>.

#### NEW COURSE - BREEZE 5: MIGRATING FROM BREEZE 4.1.

Breeze is now better than ever! Learn how to migrate your current Breeze 4.1 meetings to Breeze 5. Learn how to prepare to use Breeze 5 for future meetings. Go to <http://uttc.umn.edu> today. Type "Breeze" in the Find a Course box.

#### NEW COURSE - PHOTOSHOP CS2: PICTURE PERFECT.

Wish you could make that blemish disappear from your picture? Red eye getting you down? Learn how to clean up faces in your photographs by smoothing skin and adding sparkle to eyes and teeth. Sign up today at <http://uttc.umn.edu> while space is still available.

#### MICROSOFT'S GENUINE WINDOWS INITIATIVE.

Got this message? "This copy of Windows is not genuine; you may be a victim of software counterfeiting." See "MS Expands Anti-Piracy Program" in Brian Krebs's April 25, 2006 Washington Post article: <http://tinyurl.com/j2ezt>.

#### GET GENUINE OEM WINDOWS SOFTWARE AT THE U.

You must have a legal OEM version of Windows. This would normally be the version of Windows that was preinstalled on your computer when purchased. If you do not have an OEM version, you can purchase one at UMart or UCS; see <http://www.umart.umn.edu/> or <http://www.umn.edu/ucs/>.

#### YOU CAN UPGRADE YOUR OEM WINDOWS.

If you have an OEM version of Windows and want to upgrade to Windows XP Pro, the University offers discounted Microsoft software programs for students, faculty, and staff. Visit the UCS website for program information and online order forms; see <http://www.umn.edu/ucs/>.

### Digital Media Center

[DMC home](#)

#### JUNE 8: EDUCATIONAL TECHNOLOGISTS FORUM.

Forum: June 8, 3:00-4:30 PM, 402 Walter. At this meeting participants will form groups to discuss various topics related to teaching with technology. See: <http://dmc.umn.edu/etf/schedule05.shtml>.

#### JULY 12: TA WEB CERTIFICATION PROGRAM.

The program begins July 12, is offered at no charge, runs for four weeks for a total of 30 hours, and focuses on integrating pedagogy and technology. For more information and registration, see <http://dmc.umn.edu/ta-web>.

#### NEW FACULTY FELLOWS, 2006-2007.

DMC welcomes these new Faculty Fellows - Leonard Ferrington, Jr., Dept. of Entomology - Frances Matos-Schultz, Dept. of Spanish and Portuguese Studies - Rebecca McComas, Dept. of Veterinary Clinical Sciences - Benjamin Munson, Dept. of Speech-Language-Hearing Sciences - and Patricia Schaber, Dept. of Physical Medicine and Rehabilitation.

#### THIS SUMMER GET READY TO TEACH WITH TECHNOLOGY.

DMC/ADCS staff members can help instructors get ready to teach with technology this summer. Meet with consultants, hire student developers, obtain training and more. Call 612-625-5055 or e-mail [dmc@umn.edu](mailto:dmc@umn.edu).

#### REMINDER: DMC ST. PAUL SATELLITE OFFICE.

This new DMC office is open Tuesday, Wednesday and Thursday in 68 McNeal Hall, 9 AM - 5 PM. Drop by for a consultation or call 612-625-8030.

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