LOCAL PISHING SEASON!
Phishing attacks have recently been targeting TCF customers. These
fraudulent e-mails ask you to provide private information. DO NOT respond
to any phishing e-mails! TCF has a website to address these e-mails at
http://www.tcfbank.com/Security/security_email_fraud.jsp

HOLIDAY SEASON AWARENESS
Phishing scams are a major threat during the shopping season:
http://www.umn.edu/online/security/SHOPapanese службы
A list of Simple Mail Transfer Protocol (SMTP):
http://www.umn.edu/online/security/SMTP değiştirme.xlsx.html

E-MAIL CHANGE: SSL SECURITY REQUIREMENT
A change in e-mail security requirements will affect a small number of users.
Soon all e-mail users will be required to use e-mail clients that support SSL,
a protocol that encrypts data sent to and from computers. Current e-mail
users of older, non-SSL clients soon will get e-mail about these changes.
See http://www.umn.edu/online/security/SF3ChangesfromMailer.html

SPAN AND VIRUS STATS
In November, 2004 Central e-mail spam controls blocked 10,065,376
messages. Anti-virus controls blocked an additional 115,433 messages.

COMMUNICATION, VITAL TO NETWORK UPGRADE SUCCESS
We use voicemail and e-mail to let our customers know when, where, and
what we are doing so they can plan accordingly. Voicemail announcements
and daily updates are sent to people in buildings when outage work will be
or is occurring as well as to all who have registered to receive e-mail via
the Track Progress by Building web application.

HOW TO STOP UPGRADE PROJECT VOICEMAIL
To stop receiving voicemail announcements and updates about the Network
Upgrade, call 1-HELP (612-301-4357) and ask to be taken off of the voicemail
List for the Network Upgrade Project.

CHANGE YOUR TRACK PROGRESS BY BUILDING OPTIONS
If you are using the Track Progress by Building application and would like to
stop receiving Network Upgrade e-mail announcements, visit
http://www.umn.edu/ohr/teachlearn/innovative/CFP_Large_Classes.pdf
Once there you can:
- select “De-register All” or deselect buildings individually and click “Register”
- submit those changes.

GOMPHER GISTNET FEEDBACK NEEDED
We need your feedback on the Gopher GigNet/St. Paul campus cutter. Tell
us how we did so far on the St Paul cutter and how we can do it better! Just
go to the Network Upgrade survey page:
http://www.umn.edu/ohr/teachlearn/innovative/CFP_Large_Classes.pdf
Select your building. Click on the “Continue” button, and fill out the Survey.

OLD WIRING AND NETWORK UPGRADE PROBLEM
Some University buildings still have wiring that is so old it may not support
high speed data connections. During the St Paul campus rollout we found many
old wiring problems. NTS can still update your building’s wiring. You
have send us a project request for a wiring estimate from the link at:
http://www.umn.edu/securecom
- Get the network upgrade survey page.
- Select your building.
- Click on the “Continue” button, and fill out the survey.

WIRING STANDARD
The standard inside wiring for voice and data cables are generally called
Unshielded Twisted Pair (UTP) and are identified with a category rating of 5,
5e, or 6 UTP, which is rated for 10 and 100 and 1,000MB LAN operation.

OVERVIEW OF NETWORK UPGRADE TROUBLE TICKETS
We reviewed the trouble tickets reported during the St. Paul campus/Como
area cutover. From August 30 to November 1: 8,880 individual etherjack
connections were moved to the new Gopher GigNet; 475 problem reporting
tickets were issued. The top issues for problem tickets included:
- speed negotiations, DNS, and database issues. See table for details.

AGGREGATE PURCHASING FROM DELL AND GATEWAY
Again, to save departments and individuals money on computer hardware
purchases, ADCS/OIT and the Purchasing Department were able to arrange
deeper discounts on several Dell and Gateway desktops and laptop
configurations created by CLA. These discounts will be available until the end
of December. Go to http://www.techmart.umn.edu
Questions? Call Justin Halverson at 612-626-4644.

JULY REQUIREMENT: SSL FOR E-MAIL, TELNET, FTP
Due to increased vulnerabilities in today’s computing environment, OIT must
require that all e-mail, Telnet, and FTP clients use SSL (Secure Socket
Layer). This change will be mandatory as of July 5, 2005. For more information
see http://www.umn.edu/security.

JANUARY TECH TALK, SEASON 3
We are currently planning 13 episodes for season 3 that will begin airing in
January, 2005. If you would like to see a certain topic discussed, please
contact us at techtalk@umn.edu. Also see http://www.technet.umn.edu

PROPOSALS DUE JAN. 7:
PROMOTING STUDENT LEARNING IN LARGE-ENROLLMENT CLASSES
Two Civic Instructors may apply to participate in a Bush Foundation-grant-
funded project to enhance student learning through innovative teaching and
what technology strategies. The project is supported by CLS and OIT
consultants. See the Call for Proposals:
http://www.umn.edu/online/security/dell_gatewaychngesfromlexer.html

SCHEDULE ONLINE: SPRING TEL SEMINARS
This spring, faculty and staff members will discuss the following topics at four
sessions of the technology-enhanced learning (TEL) seminar series: TEL in
Large Enrollment Classes, using the MyPortal; TEL Portal; Faculty Development
and Support; and Faculty TEL Leadership. See
http://www.umn.edu/ohr/teachlearn/innovative/CFP_Large_Classes.pdf

RESULTS: FACULTY TECHNOLOGY SURVEY
In February 2004 staff members from the OIT, CTLS, and seven colleges
surveyed Twin Cities campus faculty members to determine the impact
educational technology is having on campus. Read a report about the results:
http://www.umn.edu/ohr/teachlearn/innovative/CFP_Large_Classes.pdf

TA WEB TRAINING OFFERINGS
This spring, the popular TA Web Certification Program is offered both as a
non-credit program and a 2-credit course, Nurs 5800. Students learn about
web-based teaching and learning strategies and web design and development
techniques. See http://www.umn.edu/online/security/dell_gatewaychngesfromlexer.html

GET READY TO TEACH WITH TECHNOLOGY
Learn how to enhance learning with technology, create course web sites and e
presentations, and more in winter technology-enhanced learning (TEL)
courses. The course is free to eligible faculty members. See
http://www.umn.edu/ohr/teachlearn/innovative/CFP_Large_Classes.pdf
Search=Category%2016

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