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## LEADERSHIP LETTER

### From the Chancellor

I hope the first week of classes went well for you. While I have heard there were a few bumps, I also heard the first tests of our response protocols have worked well. Thanks to everyone for their extreme flexibility and big shout outs to all of you who worked so hard all

We have encouraging news about our fall numbers large in part due to significant hard work to ensure that our current students stayed through some very challenging times. Hats off to all of you who have made our students feel welcomed and that they belong on our campus. In addition, congratulations to the Admissions team who brought in new students. We have the largest class of online students ever. Our first day enrollment numbers are 2,452



undergraduate students. This includes 1,112 online, 662 on campus and 672 Post Secondary Education Options (PSEO) students. More than 500 students are from the Twin Cities metropolitan area and 1300 plus are from Greater Minnesota. There are more than 80 students online and on-campus from outside the U.S.

*Reminders and References:*

As mentioned in the opening Zoom on August 17, when members of our campus community test positive for COVID-19, we will not release names. This information is confidential. "The Polk County Health Department is responsible for all contact tracing and reporting of official data for confirmed cases of COVID-19 within Polk County. This includes contacting individuals when there is a known exposure and potential need for quarantine or testing." Every Friday we will release the known students within our UMN Crookston residence halls who are in quarantine and isolation. This information can be found [here](#).

As many of you are aware, the University has instituted a retirement incentive program. The last day to sign up for those eligible is October 19, 2020. We've already had some of our staff elect to take this option and leave the University. Some decided they didn't want a "big goodbye" and chose to quietly retire. We will let you know when people retire and when formal celebrations are planned. For those who elected to leave without a reception, please feel free to drop them a note of appreciation. We will list all retirees along with their anticipated last day on campus in the E-weekly.

I ran across this article you may find interesting and helpful - <https://elemental.medium.com/your-surge-capacity-is-depleted-it-s-why-you-feel-awful-de285d542f4c>. The author quotes some of our University of Minnesota experts. As we are about to enter six months of COVID-19 life, we may be wondering "How much longer?" "When will normal life be again?" "How do I get through a winter when it is tough to get through winter in normal times?" Of course none of us have the answers to these questions, but we encourage you to reach out if you need help navigating these times. In my own mind I try to just take one day at a time, which for a control freak like me can be

With gratitude for your dedication and hard work.

Chancellor Mary

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## CAMPUS UPDATES

### From the Mail Room

Due to many offices closed and with reduced hours for the **fall semester**, there will be some changes to how the mail room operates.

- Department mail/packages can be picked up at the mail room (Sargeant Student Center 127C) between the hours of 9:00 a.m. and 4:00 p.m. daily.
- Large packages will be delivered to the offices only after we are informed by the administrative assistants to have the office open.
- When you are expecting important and timely packages, please notify the mail room prior to the delivery date. It is much easier to track packages beforehand.

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### From UMN Crookston Computer Help Desk

In-person Assistance

- Monday - Friday: 9:00 a.m. - 3:00 p.m. (appointments preferred)

Virtual Assistance email [umchelp@crk.umn.edu](mailto:umchelp@crk.umn.edu)

After-hours support please call UMN Twin Cities 1-Help at 612-301-4357. If they are unable to resolve the issue, they will create a ticket and assign it to the UMC Computer Help Desk for follow-up the next business day.

### UMC Academic Technology Support Services:

In-person by appointment from

Virtual Assistance email [umcatss@crk.umn.edu](mailto:umcatss@crk.umn.edu) from 8:00 a.m. - 4:30 p.m.

After-hours support please call UMN Twin Cities 1-Help at 612-301-4357. If they are unable to resolve the issue, they will create a ticket and assign it to UMC Academic Technology Support Services for follow-up the next business day.

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### **From Enrollment Management**

The Office of Admissions staff will be working remotely and a few staff members will be on campus periodically as needed. The doors to the Admissions Office in Owen Hall will be locked and signs are posted on all doors. Campus visitors will be welcomed in the Welcome Center located in Keihle.

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### **From International Programs**

Office hours: August 31 - September 4

- Mon: 9:30 a.m. - 3:30 p.m.
- Tue: 1:00 - 3:30 p.m.
- Wed: 9:30 a.m. - 3:30 p.m.
- Thu: 9:30 a.m. - 3:30 p.m.
- Fri: 9:30 a.m. - 3:30 p.m.

Students can also reach staff via email/phone/text.

Sok Leng Tan: [tans@umn.edu](mailto:tans@umn.edu); 608-692-1726

Rae French: [rfrench@umn.edu](mailto:rfrench@umn.edu); 218-289-0444

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### **From Office of the Registrar**

Office Hours: August 31 – November 25

- Remote Office Hours Daily: 8:30 a.m. – 12:30 p.m. and 1:00 p.m. - 4:00 p.m.
- In-Person Service Tuesday and Wednesday:
  - 8:30 a.m. - 12:00 p.m
  - 12:00 PM - 1:00 PM (office closed for lunch and sanitizing)

Office Hours: November 25 – January 1

- Remote Office Hours Daily: 8:30 a.m. – 12:30 p.m. and 1:00 p.m. - 4:00 p.m.
  - These are the days the office is closed to due to the official university calendar
    - November 26-27 (Holiday)
    - December 24-25 (Holiday)
    - December 31, 2020 and January 1, 2021 (Holiday)
  - No In-Person office hours until January 2021
  - Students can connect with staff via phone, email, and Zoom appointments
  - Email the OTR at [umcreg@crk.umn.edu](mailto:umcreg@crk.umn.edu)
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### **From Facilities and Operations**

Office Hours:

- Mon: 7:00 a.m. - 3:30 p.m.
- Tue: 7:00 a.m. - 3:30 p.m.
- Wed: 7:00 a.m. - 3:30 p.m.
- Thu: 7:00 a.m. - 3:30 p.m.
- Fri: 7:00 a.m. - 3:30 p.m.

There will generally be at least one staff member in the office. If the office is unattended, call Dave Danforth at 218-280-0024. If service is needed outside of our stated office hours please call Dave Danforth at 218-280-0024.

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### **From Human Resources**

Office Hours:

- In Person (Breezie Lund):
  - Mon: 8:30 a.m. - 4:30 p.m.
  - Tue: 8:30 a.m. - 4:30 p.m.

Wed: No in-person staff

- o Fri: 8:30 a.m. - 4:30 p.m.

\*Scheduled appointment ONLY

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### From Athletics

Office Hours (Athletic, Recreation, and Wellness offices):

- Mon: 6:00 a.m. - 6:00 p.m.
- Tue: 6:00 a.m. - 6:00 p.m.
- Wed: 6:00 a.m. - 6:00 p.m.
- Thu: 6:00 a.m. - 6:00 p.m.
- Fri: 6:00 a.m. - 6:00 p.m.

\*Sports medicine staff will be in at 6:00 a.m. and administrative staff and coaches at 8:00 a.m. on a rotating schedule throughout the week.

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## — FACULTY & STAFF UPDATES —

### Farewell

- Patti Tiedemann, University and Alumni Relations
- Stacey Grunewald, Student Health

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## — HIGHLIGHTS —

### Staff Feature: Alma Pierce, Interim Director for Student Success and Academic Advising

**Tips for on-campus and online students:** Reach out to your advisor, they are your cheerleaders throughout your career as a student. Take advantage of all the wonderful resources offered to you, such as tutoring and writing assistance. Request a [tutor](#), request

**Favorite Songs:** The Killers *All these things I have done* because I love the combination of rock and gospel and Jaguares *Dejate ver* because Jaguares is one of my favorite Mexican rock bands, it reminds me of my childhood and my roots.

**Favorite Quote:** *Excuses are the nails used to build the house of failure* - Jim Rohn.

The way that I see this quote, is an attempt to stop looking for excuses and working towards something in our lives. Excuses don't build they destroy.



**Favorite Movie:** *Dracula* Bram Stoker - it is a classic, a good combination of romance and horror.

**Favorite Activity:** I enjoy riding my bike when it is a cooler outside, all of my concentration is on achieving my goal and I am not as sweaty as I would be in the summer :)

**Favorite Travel location:** Any traveling is good for the soul, regardless of the place there is something new to learn, a new way of life. If I really had to pick, I would say southern Spain and in the US, anywhere in the Oregon coast.

**Fun anecdote/story:** Since I was 5 years old I would spend my entire summers in Mexico with my mother's family. Having this opportunity taught me to see things in different ways. I learned how to listen to other people's experiences and perspectives and kept me away from having an ethnocentric view. It also helped me to perfect my Spanish and learn how to make delicious authentic Mexican food from scratch.

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### **From Natural Resources**

Absolutely everyone is geared up to #ProtectTheNest. Be sure to check out this display and visit the "Paw and Claw Sanitizing Station."



## MEDIA MENTIONS

### **University of Minnesota Crookston begins classes with public health curfew in place**

This effort was implemented to limit the potential for COVID-19 cases to make their way on campus after hours and to discourage students from finding parties and going to bars.

Read the full story on the Grand Forks Herald [website](#).

### **UMN Crookston sees large cohort of online students amid pandemic**

The University of Minnesota Crookston preliminary, first-day enrollment numbers are in and the campus has seen an uptick in online course enrollment.

Read the full story on the Grand Forks Herald [here](#).

### **KROX**

The Chancellor and Vice Chancellor were on KROX yesterday and the main topic covered was fall enrollment.



# EVENTS



## Teambacker Golf Classic presented by Altru...

30th Annual UMC Teambackers Golf Classic, presented by Altru Health System. Contact Derek Martin at derekm@crk.umn.edu for more information.

I'm Interested



## Labor Day Holiday

I'm Interested

[CLICK FOR ALL EVENTS](#)

