

[Archive Home](#) | [UM Tech Brief Home](#)

April 2, 2003 Archive

<p>Security and Internet Services</p> <p>Security home</p>	<p>CENTRAL E-MAIL SERVER UPGRADES Internet Services has completed upgrading 3 of the central e-mail servers with new FiberChannel disk arrays and are pleased with the results. Bottlenecks have been eliminated, which has greatly improved performance.</p> <p>UPDATE: SPAM CONTROLS Spam controls are still working hard! They are blocking 45% of all e-mail coming from outside the U as spam.</p> <p>VIEW YOUR BLOCKED E-MAIL LIST You can see a list of spam that was blocked before it reached your inbox by selecting the "Show Blocked Incoming Mail" option available from your personalized Internet Account Options page. You can access this option in many ways, such as: [MORE]</p>
<p>Network and Telecommunication Services</p> <p>NTS home</p>	<p>TELEPHONE SWITCH UPGRADE NTS has upgraded the telephone switch to the latest software. This new upgrade, completed on March 21, 2003, will add many new capabilities and features to the University's telephone system.</p> <p>CALLER ID TIP Some caller ID displays on campus phones may show "unavailable" with an incoming call, a byproduct of the latest telephone system upgrade. If you have an ITE30 set, you can view the telephone number associated with the incoming call by adding this extra step: press the telephone's DSPL (display) button. By fall, ITE12 users will also be able to use this step, but right now the ITE12s do not have a display button. What's going on? The ITE12 and ITE30 telephones have 2 lines for the LCD display (equivalent to 40 characters) while the newest set, the STE-SD, has 3 lines for incoming call display. Questions? Problems? Dial 1-HELP: 301-4357.</p> <p>MORE PHONE FEATURES COMING Other features due soon to a telephone near you: Call Waiting Caller ID; Anonymous Call Rejection; Caller ID Block; Remote Call Forwarding; and Automatic Recall. We will announce the release of these features, with full details, this summer.</p> <p>UPDATE: APPLE TALK, IPX The AppleTalk and IPX protocols are now retired at several departments and entire colleges on campus. To answer questions and hear your concerns, one-hour information sessions are planned across campus. Sign up to attend an April 2nd, 10th, 24th, 30th, or May 20th session at the project's web page: http://www.umn.edu/oit/appleipx/</p> <p>ON A PERSONAL NOTE Two NTS staff have been called to active duty: Sgt. Alyssa Peterson and Sgt. Stephen Perkins. Both are with the 134 Signal Battalion National Guard.</p>
<p>Academic and Distributed Computing Services</p> <p>ADCS home</p>	<p>SERVICE CHANGE FOR HARDWARE REPAIR UCS will no longer offer hardware warranty, hardware repair and UCS contract services for the U of M community. These services will be phased out over the next few months. We regret any inconvenience the discontinuance of these services may cause. UCS will continue to offer software support, used computer equipment recycling and sales, software sales, software licenses, extended computer equipment checkout program, etc. For more information, please see the UCS website at http://www.umn.edu/ucs/ or call 612-624-4800.</p> <p>TECHMART ORDERS FOR MAC OS Mac OS X volume licenses are available on the Apple Computer site for departmental purchases through Techmart. Once at the Apple Store, click on Volume Licensing along the left-hand column. Volume purchases of OS 9 are still available if buying 100 or more licenses. To order Mac OS 9 in smaller quantities, you must contact Apple at 1-800-800-2775. The version is 9.2.1. Techmart: http://www.techmart.umn.edu</p> <p>APRIL 4: TEACHING WITH TECHNOLOGY FORUM MEETING Associate Professor Jonathan Paradise will lead a discussion about the technological and pedagogical challenges of developing instruction in Hebrew at the next meeting of the Digital Media Center's forum: FRIDAY, APRIL 4, noon-1:30 pm, 314 Walter Library. See http://dmc.umn.edu/forum/forum.shtml</p> <p>ELLIOT GOES WIRELESS By the time you read this Elliot Hall should be wireless throughout the building. More wireless info at: http://www.umn.edu/wireless/ and http://lighthouse.micro.umn.edu/kiosk/wireless/</p> <p>COFFMAN STUDENT COMPUTER FACILITY Did you know that Windows and Macintosh computers in the Coffman B060 computer "lab" are available to all registered students? Students can use the Lab Reservation System (LRS) to "check current availability" of computers in Coffman B060: http://www.lrs.umn.edu. To learn more about Coffman B060 and other student computer facilities that are available to all registered students, visit: http://www.publabs.umn.edu</p> <p>TECHNOLOGY-ENHANCED LEARNING (TEL) SEMINARS Kevin Smith will demonstrate his online modules that use humor to teach students to perform health maintenance examinations: WED, APRIL 9, noon-1:30 pm, 165 Peik Hall. Lindsay Shen, James Boyd-Brent, and Marilee DesLausiers will present their virtual museum of designed objects related to health: WED, APRIL 23, noon-1:30 pm, 165 Peik Hall. See http://dmc.umn.edu/services/series/spring03.shtml</p>