

## AHC FACULTY CONSULTATIVE COMMITTEE

March 15, 2013

### Minutes of the Meeting

[In these minutes: Information Technology Governance Model, March 14 Third Thursday, April 18 AHC FCC Meeting and Third Thursday in Duluth, March 4 AHC FCC Spring Faculty Forum, Seat on Search Committee for Vice President for Health Sciences and Dean of the Medical School, April 3 Agenda Items for AHC FCC Meeting with Dr. Friedman, Provost Hanson Scheduled to Attend May 17 AHC FCC Meeting, 2013 – 2014 AHC FCC Chair]

*These minutes reflect discussion and debate at a meeting of a committee of the University of Minnesota Senate; none of the comments, conclusions, or actions reported in these minutes reflect the views of, nor are they binding on, the Senate, the Administration, or the Board of Regents.*

Present: Ned Patterson, (chair), Colin Campbell, Les Drewes, Cynthia Gross, Kathleen Krichbaum, Sandra Myers

Regrets: John Connett, Robert Kratzke

Guests: Bernie Gulachek, associate vice president, Office of Information Technology, and Susan Strubel, associate chief information officer, Office of Information Technology

Others attending: Vernon Weckwerth

I). Professor Patterson convened the meeting, welcomed those present, and called for introductions.

II). Professor Patterson welcomed Bernie Gulachek, associate vice president for information technology, and Susan Strubel, associate chief information officer, who requested to meet with the AHC FCC to talk about what members perceive to be information technology priorities for the University.

Mr. Gulachek stated that the information technology (IT) governance model has been redesigned over the course of the last year. Up to this point, the previous governance models were unclear, and people were often confused about where decisions were made, who had input, etc. The redesigned governance model is intended to be transparent and inclusive.

Before having a conversation with members about their perceived information technology needs across the institution, Mr. Gulachek took a few minutes and walked them through a PowerPoint presentation, which was intended to give them background and context for information technologies at the University. IT's goal is to understand the University's needs so it can advance the institution in support of its mission.

Before concluding his presentation, Mr. Gulachek highlighted the four underpinnings of the IT governance structure:

- Soliciting input.
- Synthesizing input into themes/priorities.
- Requesting funding or understanding the trade-offs for priorities.
- Executing/implementing the priorities.

He then asked members the following questions:

- What are your information technology needs?
- What current technologies deserve more investment?
- What technologies should the University not continue to invest in?

Members' feedback/comments included:

- IT help desk staff are very customer service oriented.
- The process for purchasing a computer is cumbersome and the computer choices are restricted.
- Faculty/staff who purchase their own computers are not supported.
- Explore archiving required sponsored projects grant data/information.
- Moodle glitches, for example, are problematic and impact the student experience. The University should be making investments in its technology to make it as reliable as possible.
- The institution is too risk intolerant in many technology-related aspects, and should reconsider recalibrating its risk.
- The institution is overly restrictive when it comes to administrative privileges for non-HIPAA data.
- Consider developing educational tutorials and/or best practice information that faculty and staff can access to learn how to use different technologies and about technology tips/best practices.
- Modernize classroom technologies, particularly for the purpose of engaging students on the coordinate campuses.
- Video/ITV capabilities need to be expanded significantly.
- Uniformity/standardization in technologies should be a priority so people know how to use the equipment, and, get support if necessary.

In light of time, Mr. Gulachek thanked members for a productive discussion. He stated that if anyone is interested in having OIT meet with their respective units and talk about their technology needs to contact him at [bernard@umn.edu](mailto:bernard@umn.edu). He added that regarding the transparency of the IT governance process, the feedback shared by different groups will be made available for the University community to see.

Professor Patterson thanked Mr. Gulachek and Ms. Strubel for a good discussion.

Professor Drewes strongly suggested that OIT reps visit Duluth to see firsthand the technology they are using and to talk about where improvements can be made. Members agreed that this is a good idea, and actually proposed that it would be worthwhile for OIT

to visit all the coordinate campuses. Given Mr. Gulachek and Ms. Strubel had already left, Renee Dempsey, Senate staff, stated that she would relay this recommendation to them. [Footnote: Mr. Gulachek informed Ms. Dempsey after the meeting that IT is having these conversations on all system campuses within the University.]

III). Members unanimously approved the February 15, 2013 minutes.

IV). Professor Patterson reported that yesterday's Third Thursday event was well attended. Based on members' previous discussions regarding Third Thursdays, the committee will continue to brainstorm ideas for improving attendance at these functions. Professor Patterson suggested that once the new vice president for health sciences and dean of the Medical School is in place that he/she be invited to regularly attend these gatherings as a way of meeting faculty, etc. He further proposed thinking about having the new vice president for health sciences provide input on what topics he/she would be interested in hearing about.

Professor Gross stated that she would like assistant professors surveyed about the current time (4:30 – 6:00 p.m.) of Third Thursdays, and whether there might be a better time. Professor Patterson stated that rather than relying on the email announcements to advertise the Third Thursday receptions that it is incumbent on members to personally invite their colleagues to attend. In terms of advertising Third Thursdays, he suggested members bring it to the attention of their school's governance body, and also suggested looking into making posters.

Professor Campbell stated that he thinks that the best way to get people to attend Third Thursdays is to ask the regular attendees to bring a junior colleague with them. Professor Patterson suggested having Ms. Dempsey pull together a list of regular attendees for each school along with their email addresses and draft a short message that each AHC FCC member can send out to his/her colleagues asking them to attend and to bring a junior colleague with them.

V). Professor Patterson noted that the next AHC FCC meeting and Third Thursday event will be held in Duluth on April 18<sup>th</sup>. Professor Drewes stated that he was thinking it would make sense for members to arrive about 10:30 and leave about 3:00. He added that Duluth would host a lunch. Professor Drewes asked members about their interests during this visit and wondered if they would be interested in a tour and then possibly meeting with a few different groups, e.g., younger faculty, the women's professional development body.

Professor Patterson stated that in his opinion he would like a tour, to learn about the strengths of the Duluth medical and pharmacy programs, and to hear about areas of concern for Duluth faculty. Professor Campbell stated that he would also like to talk with some graduate students.

Professor Patterson asked Ms. Dempsey to poll the committee to see who will be able to attend. If members are unable to attend, Professor Patterson requested members try and

identify an alternate to attend in their stead. Professor Drewes stated that he would like to have as many faculty as possible visit. Professor Gross suggested that all alternates be invited regardless if an AHC FCC member is able to attend to make sure there is a good turnout.

Professor Drewes stated that he would craft a draft itinerary, and send it to members asking for their input.

Professor Patterson asked if there would be a Third Thursday event that day too or whether this was just going to be an AHC FCC meeting held in Duluth. Professor Drewes stated that that would be the committee's decision, but he had two ideas in mind for Third Thursday topics:

1. Brain Barriers Research Center
2. Bridges and Pathways programs, Center for Rural Mental Health, Center for American Indian and Minority Health

VI). Professor Patterson asked for members' thoughts on the March 4 AHC FCC Spring Faculty Forum. Professor Campbell stated that he felt the forum was reasonably well attended, which he was happy to see. Professor Drewes noted that just over 20 people participated via ITV from Duluth, which was good. He added that in his opinion Professor Elliott did an excellent job of moderating the conversation.

Professor Gross stated that the colleagues she spoke with thought Professor Elliott did a great job of moderating as well, but that the question and answer session lacked vitality, spontaneity, and was too "managed." She also heard comments that the content was sanitized, which she said was purposefully done to avoid domination by Medical School questions, but this might need to be changed going forward for future forums.

Professor Patterson stated that for a future forum, the committee may want to think about inviting the new vice president for health sciences and dean of the Medical School to speak. Another idea, stated Professor Krichbaum, would be to invite President Kaler to come back and speak at another forum. In Professor Campbell's opinion, if the committee wants a frank discussion with President Kaler that the AHC FCC should invite him to one of their meetings. Members liked this idea. Professor Gross also suggested thinking about inviting Vice President for Research Brian Herman to speak at an upcoming forum. Professor Patterson reported that anecdotally he had heard that Vice President Herman is interested in meeting with the AHC FCC and asked Ms. Dempsey to extend him an invitation for one of the remaining meetings yet this year.

VII). Regarding the committee's request to have a seat on the search committee for the vice president for health sciences and dean of the Medical School, Professor Patterson reported that Dean Assael informed him at last night's Third Thursday that the search committee would be small, which implies that the AHC FCC may not have a seat on it. With that said, Dean Assael assured him that the search committee would be consulting

broadly with a variety of groups. Professor Patterson stated that he thinks it is reasonable to request that the AHC FCC meet with each of the finalists for 30 – 60 minutes.

VIII). Professor Patterson noted that he will not be at the next AHC FCC meeting with Dr. Friedman on April 3<sup>rd</sup>. The agenda items for this meeting will be carried over from the March 6 meeting that Dr. Friedman was unable to attend, and these items include:

- Request for Dr. Friedman to share his thoughts and advise on what AHC faculty should be aware of/mindful of during the AHC leadership transition.
- AHC FCC Spring Faculty Forum feedback – Dr. Friedman & AHC FCC members.

Professor Patterson stated that he was thinking that for either the May or June meeting with Dr. Friedman that the committee request Dr. Friedman provide information about the AHC structure and what changes have been made over the past year or two and will changes are planned for the future.

IX). Professor Patterson reported that Provost Hanson is scheduled to attend the May 17 AHC FCC meeting from 10:00 – 10:30. He stated that the committee should come up with specific questions, e.g., update on status of 712 statements, graduate education and promotion of clinical track/contract faculty, but also leave time for questions from the floor.

X). Professor Patterson stated that unless someone else is interested that he would be willing to chair the AHC FCC again next year. He asked Ms. Dempsey to send out a call for nominations. Professor Krichbaum asked if the committee elects a chair-elect. No, stated Professor Patterson, but this is something the committee may want to think about.

XI). Hearing no further business, Professor Patterson adjourned the meeting.

Renee Dempsey  
University Senate