

GENERAL

OCLC Committee to Study Aspects of Membership

The OCLC Board of Trustees has named nine people to an ad hoc committee to review, in conjunction with the OCLC Users Council, the definitions of membership and contribution and to develop a new formula for allocating representation on the Users Council. The committee will present recommendations to the Board of Trustees and Users Council by May 2002.

Mary-Alice Lynch, executive director, Nylink, will chair the Ad Hoc Membership Committee. Committee members are: Maurice Glicksman, member, OCLC Board of Trustees, and professor of engineering (Research) and provost emeritus, Brown University; Victoria Hanawalt, member, OCLC Board of Trustees, and college librarian, Reed College; Ian Mowat, member, OCLC Users Council, and librarian, Edinburgh University Library; Kristin Senecal, OCLC Users Council, and acting director, Dickinson College; Jerry Stephens, OCLC Users Council vice president/president-elect, and librarian and director, University of Alabama-Birmingham.

Ex-officio members are: Larry Alford, OCLC Users Council president and deputy university librarian, University of North Carolina-Chapel Hill; William J. Crowe, chair, OCLC Board of Trustees, and Spencer Librarian, University of Kansas; and George Needham, OCLC vice president for Member Services.

OCLC's present governance structure was adopted in 1977. That structure consists of general members, Users Council, and Board of Trustees. The nearly 9,000 general OCLC members contribute all their current roman-alphabet cataloging to WorldCat (the OCLC Online Union Catalog). An additional 29,000 libraries use various OCLC services but do not contribute all their current roman-alphabet cataloging to WorldCat and are classified as participants rather than members.

General members elect 60 delegates to the OCLC Users Council. Currently, the apportionment of delegates among networks and service centers is based on cataloging and interlibrary loan activity. The Users Council meets three times a year to provide advice and counsel to OCLC; its principal governance responsibilities are to elect six members of the OCLC Board of Trustees and to ratify changes in the OCLC articles of incorporation and code of regulations.

"For more than 20 years, the OCLC collaborative has operated under the principle that participation in its governance is determined by contribution," Alford said. "The OCLC Users Council, in discussions over the last year, reaffirmed that basic principle but also strongly supported an expansion of the definition of contribution and resource sharing. Users Council believes such an expansion will recognize and value through participation in OCLC governance the diverse activities libraries now engage in cooperatively to better serve the world's library users."

"The values and fundamental principles that were so key in the early development of OCLC as well as in its evolution into the largest library collaborative in the world have been reaffirmed by the recent governance study," Lynch said. "The challenge now is to build on those values and principles, but to take a fresh look at the definition of contribution/membership in the rapidly changing library environment, with consideration of the range and global reach of OCLC services."

[OCLC News Release, March 19, 2001; edited]

OCLC Users Council Addresses Strategic Directions, Governance, and the Library as a Community Portal

OCLC Users Council delegates discussed OCLC strategic directions and governance recommendations on Feb. 11-13 at OCLC during the second of three regularly scheduled meetings for the 2000/2001 session. Larry Alford, OCLC Users Council president and deputy university librarian, University of North Carolina-Chapel Hill, presided at the meeting, which had the theme, "The Library as Portal Today."

Featured speaker Glen Holt, director, St. Louis Public Library, spoke about libraries becoming community portals on the web. Award-winning mystery author Marcia Talley discussed the impact of digital information on publishing.

Holt spoke about the public library as tomorrow's community portal: "New Site Design Coming: Directions for Constructing Library Portals." Holt said the St. Louis Public Library recently conducted research using some business models on library services valuation. From the findings, the library will continue to improve procedures, service, and add value to the library – and to the library portal.

Talley, a librarian and former Users Council delegate, recently completed her third novel, *Occasion for Revenge*, to be released in August. In her presentation, "The Author and the Library in the Electronic Age," she described the publishing world as "unsettled."

She said recent high-profile partnerships announced between publishers and computer companies are evidence of a future of electronic books. Despite the emergence of electronic books and other alternative forms of the novel, she said, "I really believe that if regular, old-fashioned books were not around, someone would have to invent them." Talley said mid-list authors like herself might be the most vulnerable in the current publishing environment because publishers will always invest in best-selling authors, and struggling authors might find their best shot at getting published is in a digital form.

Alford, and Jerry Stephens, Users Council vice president/president-elect and librarian and director, University of Alabama-Birmingham, served as moderators during discussion of proposals from the OCLC Strategic Directions and Governance Advisory Council.

In Jan. 2000, the OCLC Board of Trustees retained the consulting firm of Arthur D. Little to conduct an independent study of OCLC's strategic directions and related issues of governance, especially as OCLC functions more and more in a global environment. The board also appointed an advisory council of distinguished librarians and other leaders in the information professions and academe to interact with the consultant and prepare recommendations for the board to consider.

The Users Council passed a resolution authorizing its Bylaws Committee to prepare proposed amendments to the Council Bylaws to incorporate amendments to the OCLC Articles of Incorporation and Code of Regulations if the amendments are ratified by council.

In other matters, OCLC staff members met with delegates and discussed OCLC's three-year strategy for extending the cooperative.

Gary Houk, vice president, OCLC Metadata and Content Management Services, discussed plans to help libraries create and maintain access to all information formats.

"Within three years, services provided under OCLC's Metadata program will transform OCLC's traditional cataloging service to a comprehensive metadata creation and management service for librarians, library users and information partners," Houk said. "Expanding the contributors and users of the Metadata program will drive the growth of WorldCat and support OCLC's content management, discovery and fulfillment programs."

Jay Jordan, OCLC president and chief executive officer, presented an update on new releases of a number of existing OCLC services, and other work recently completed.

Minutes from the Feb. 2001 meeting are available on the OCLC Users Council web site:

<http://www.oclc.org/oclc/uc/>

The next regularly scheduled Users Council meeting is May 20-22, 2001.

[OCLC News Release, March 13, 2001; edited]

Research Library Leaders from Around the World Meet at OCLC to Discuss "Weaving Libraries into the Web"

Library leaders from 28 countries met March 5-6 at OCLC to discuss strategies to make libraries more prominent information sources on the World Wide Web. Featured speakers at the 19th Annual OCLC International Conference of Research Library Directors included Sam Hill, president and chief executive officer, Helios Consulting; Howard Strauss, manager, Academic Applications, Princeton University; and Jay Jordan, president and chief executive officer, OCLC.

Sam Hill: "Branding the Library and the University in an Online World"

In his presentation, Hill pointed out that "branding" is nothing new to the marketplace. He traced the history of branding to 200 B.C., when it began as a maker's mark put on the bottom of a sandal in Syria. From its beginning, the brand has been something that triggers recognition in people's minds. It is a particularly hot topic in the business world today.

"Branding is about relationships, and relationships work when there is a mutual need," Hill said. Those interested in developing a brand should agree on what they are trying to do and should systematically analyze their brand by knowing their customers, setting themselves apart from others, and communicating effectively.

"Libraries need branding," Hill said. "The Internet has pumped a lot of information and information providers out there, but anytime there's a new technology the number of companies expands exponentially. Out of all this cacophony on the Internet, some brands will emerge. I think libraries are starting from a better place than anyone else."

Howard Strauss: "A Home Page Does Not a Portal Make"

"Web portals are going to change everything about the web," Strauss said in his presentation, "The way web pages are built is going to change completely, and the way web pages are used is going to change completely. . . .Today, when you use the web, what you see is somebody's home page. Everyone sees the same institution-centric home page. Web portals are going to change this institution-centric view to a user-centric view."

It takes a completely different process to build a web portal than it does to build a conventional web page, Strauss continued. Today, an organization has a group of people who build and design web pages. But to build a user-centric page, one must have access to all sorts of information about a person, and the people who have this information are distributed across the entire university.

"That means we have to do something that is more complicated than any technical challenge you can imagine – we have to get different groups of people to work together. Web development folks can design the look and feel of these portals; we'll get others to work on some of the personalization issues; and we'll get someone else to go out and get access to the data. That's why I believe this is not going to be successful unless we do lots and lots of planning."

Additional Speakers

In his update, Jordan touched on progress in OCLC's international operations, including moving the OCLC Arabic Cataloging Pilot Project into a production system. He mentioned OCLC's work on preservation and archiving services, including exploring the creation of a cooperative digital object repository. He discussed OCLC research, extending the OCLC cooperative, and other developments.

William Crowe, chair, OCLC Board of Trustees, updated the library directors on the ongoing OCLC Strategic Directions and Governance Study. By June, the OCLC Board of Trustees and

Users Council are expected to act on proposed changes to the governance structure that could extend OCLC membership.

Conference participants also attended OCLC briefings on: The Cooperative Online Resource Catalog (CORC); Dewey Decimal System: Knowledge Organization Tool; and OCLC Digital Collection Management and Preservation.

[OCLC News Release, March 26, 2001; updated]

COLLECTIONS AND TECHNICAL SERVICES

Serials Workshops

MINITEX is sponsoring two CONSER Serials Cataloging Cooperative Training Program workshops. The **Basic Serials Cataloging Workshop** is a two-day course that provides the basic principles of serials cataloging for original and copy cataloging for print and electronic serials. The course focuses on the elements contained in the CONSER core record, as well as problem-solving and decision-making processes relative to serials cataloging. All materials are based on the *CONSER Editing Guide* and *CONSER Cataloging Manual*. The workshop will cover such topics as what constitutes a serial, basic original and copy cataloging of serials with subject and classification practices, how to treat electronic serials, and discussion of current trends in serials cataloging. The trainer will be Ann Ercelawn from Vanderbilt University. Registration information is forthcoming.

When: May 14 and 15, 2001

Where: Twin Cities Area (exact location to be decided)

Cost: \$160.00 (includes CONSER Trainee Manual)

The **Serial Holdings Workshop** is a one-day course that discusses the basic principles of creating holdings records and publication patterns. All materials are based on the MARC 21 Format for Holdings Data (MFHD) and ANSI/NISO Z39.71--1999. The course includes background information on why holdings are important, a brief description of the development of the standards, and instructions and exercises on creating formatted and free-text holdings and publication pattern statements. The instructions and exercises are system-neutral but the course includes time for discussion of local system implementation. The scheduling details for this workshop are still being worked out. It will be offered very late May or early June. Further information will be forthcoming.

[Virginia Dudley, MINITEX]

OCLC CatME for Windows - Both Interactive and Offline

Have you tried the OCLC CatME for Windows software recently? If you not, you might consider giving it a try! It increases your cataloging options and enables you to work more efficiently.

You can work either interactively online or offline. For example, you can search for a record, edit the record, set your holdings, and export it, all while working online. Or you can save records to your local file and do some editing and exporting offline and, then, batch your holdings back to OCLC.

You can do your actions either immediately or in batch. For example, you can export immediately when you select the Export action, or you can set export to be done in batch mode. If you select batch, the record gets "marked for the Export action" when you do an export, but the record is not actually exported until you run the batch later. The software is flexible, allowing you to use it however it best fits your workflow.

CatME 1.20 supports all Cataloging functionality except the two features below (which OCLC will add to CatME this year):

- NACO activity for creating authority records.
- The ability to connect to your local system via telnet to run macros between OCLC and your local system.

Watch for more information on these enhancements in the coming months.

The OCLC CatME software is available at no charge. You can download the software from the OCLC website, or you can order a copy on compact disc as part of the OCLC Access Suite. Visit the CatME home page for more information, to download the software, or to order the compact disc at:

<http://www.oclc.org/oclc/menu/catme.htm>

[David Whitehair, OCLC, *Bits and Pieces*, March 2001; edited]

Online Course Teaches Cataloging of Internet Resources

A new web-based cataloging course designed to teach Internet resource cataloging skills to new and seasoned catalogers, paraprofessionals, and library school students is now available from the OCLC Institute.

"Cataloging Internet Resources using MARC 21 and AACR2" was developed cooperatively by three OCLC-affiliated regional networks: Amigos Library Services, NELINET and SOLINET;

Steven J. Miller, OCLC Institute consultant, University of Wisconsin-Milwaukee Golda Meir Library; and the OCLC Institute.

This web-based course provides easy, anytime access to an important body of knowledge for library staff today. Designed for self-paced and self-directed study, the course covers current cataloging rules and MARC fields that are essential for libraries to provide efficient, effective, and uniform description and access for selected Internet resources using traditional standards and practices (a module on cataloging serials is forthcoming).

Users access the course's 28 interactive lessons with a standard web browser. Each lesson contains learning objectives, instructional materials, real-world examples, and quizzes and tests that provide immediate feedback. All lessons provide references and links to authoritative documentation and standards.

The course covers:

- How cataloging Internet resources compares with monographic cataloging.
- How to code MARC leader and control fields.
- How to record title and statement of responsibility, including title proper, GMD, additional title information, statement of responsibility, and varying forms of title.
- How to record edition statements.
- How to record special characteristics of computer files.
- How to record place, publisher, and dates of publication.
- How to record series statements.
- How to record notes that pertain especially to Internet resources.
- How to record electronic location and access information using the 856 field.
- How to record main and added entries.
- How to apply existing experience in assigning subject headings and classification to bibliographic records for Internet resources.

Special discounts are available for multiple registrations of 11 or more, making this course ideal for technical services departments to provide their staff members with training and resources for Internet site cataloging. Course details (including sample lessons, pricing and registration) are available online through the OCLC Institute's web site:

<http://www.oclc.org/institute/oll/index.htm>

The OCLC Institute promotes the evolution of libraries through advanced education and knowledge exchange. The OCLC Institute conducts educational and consulting programs worldwide.

[OCLC News Release, March 26, 2001; edited]

CORC Online Documentation Updated

The following printable CORC system guides (in PDF format) have been revised to reflect changes included in release 1.12:

- Create, Import, and Export Records
- Edit Records

All CORC online documents (PDFs) are available on the CORC documentation page:

<http://www2.oclc.org/corc/documentation/>

(Please note the new URL for this page.)

To go to the documentation page from within CORC;

- On the navigation bar under General, click Documentation.

Or

- On the CORC home page, under Useful Links, click CORC Documentation.

OCLC welcomes and appreciates your comments on CORC Help and online documentation.

[Joanne Murphy, OCLC, *Bits and Pieces*, March 2001; edited]

OCLC CatExpress and Netscape 6.0

Testing at OCLC has revealed that CatExpress WILL NOT work with Netscape 6.0. Some issues can be addressed by changes to OCLC software, but others are inherent in the browser and must be fixed by Netscape before they can be resolved effectively.

We recommend that CatExpress users use either Internet Explorer 4.x or higher or Netscape 4.x. OCLC is working to resolve the compatibility issues.

Do not use Netscape 6.0 to access CatExpress until OCLC announces that this problem has been resolved.

[Anna Sylvester, OCLC, *Bits and Pieces*, March 2001; edited]

Current Awareness Tool: OCLC Accessions List

The OCLC Accessions List Service is a current awareness tool to inform faculty and/or patrons about new materials in the library. The electronic list is an HTML file that can be easily imported into a word processing program for further formatting or loaded directly onto the library's Web pages. Note that the lists do not contain diacritics. Several sorting options are available to customize lists.

A sample Accessions List, providing examples of the five options for sorting, is available via OCLC Product Services Web at:

<http://www.oclc.org/oclc/menu/prodserv.htm>

If your library is on fixed fee pricing, you may use the Accessions List service at no additional charge.

[Anna Sylvester, OCLC, *Bits and Pieces*, March 2001; edited]

OCLC Bibliographic Record Notification Enhanced

Summary of Changes

The OCLC Bibliographic Record Notification Service (BibNote) can now deliver OCLC-MARC records that have been upgraded with either new, changed, or deleted Electronic Location and Access fields (856 field) according to your BibNote profile. While the entire contents of the 856 field will be delivered in the upgraded record, only changes to the ‡u (URL) and the ‡z (Public Note) will trigger delivery of an upgraded MARC record.

A subscribing library must have its holdings attached to the master record to have an upgraded record delivered. Three conditions trigger an 856 BibNote delivery of an upgraded OCLC-MARC record:

- Addition of an 856 field (whether or not it contains subfields ‡u and/or ‡z Public Note).
- Addition, change, or deletion of subfields ‡u and/or ‡z in an 856 field.
- Deletion of an 856 field (whether or not it contained subfields ‡u and/or ‡z).

The 856 delivery options are a third data element supported by BibNote and are completely separate from the existing elements (the Encoding Level and the 505 upgrade options). This means that the options used to determine if you want to receive format, encoding level, and publication year options do not pertain to the 856 field.

This enhancement allows BibNote to become a useful companion product for the CORC records that now are merged into WorldCat and WorldCat Collection Sets.

Delivery Report

The BibNote delivery report now includes an explanation of the data delivered in the 856 field. A new column titled "856 STATUS" contains the newly delivered 856 field as well as the previous 856 in the record. You can consult the report before dealing with the actual record to see if the URL change is useful.

Documentation

The BibNote Product Information Sheet has been updated. Additionally, the BibNote information page on the OCLC website and the web version of the *Cataloging User Guide*, (chapter 9) have been revised.

How to Sign Up

The PDF version of the order form includes the 856 enhancement and is available on the OCLC website at:

<http://www.oclc.org/oclc/menu/bibnote.htm>

Current libraries using BibNote will need to complete the order form to add this option.

More Information

If you would like more information about the product enhancement, please contact MINITEX Bibliographic and Technical Services (BATS).

[Julie Whitley, OCLC, *Bits and Pieces*, March 2001; edited]

OCLC-MARC Records Published

In April 2001 OCLC will publish *OCLC-MARC Records*. This manual describes OCLC-MARC record structure, character sets, and exchange media formatting for OCLC-MARC records. It lists tags, fields, indicators, and data elements for OCLC's implementation of ANSI Z39.2.

OCLC-MARC Records does NOT supersede the previous edition, *OCLC Tape and Export Records Formats*, which covers earlier records. You should keep the previous edition for use with tapes produced earlier.

OCLC will begin distribution of one no-charge *OCLC-MARC Records* with an OCLC binder in April. You may purchase additional copies using product code MAN8046; please order the binder separately (BIN8126). Prices and ordering information are available from MINITEX BATS.

[Lois Yoakam, OCLC, *Bits and Pieces*, March 2001; edited]

RLG and OCLC Publish Paper on Future of Digital Preservation Metadata

Collaborative efforts between the Research Libraries Group and OCLC Online Computer Library Center have produced a report identifying common goals and approaches to digital preservation metadata. *Preservation Metadata for Digital Objects: A Review of the State of the Art* is a 50-page white paper published by the OCLC/RLG Working Group on Preservation Metadata. The white paper can be found at:

<http://www.oclc.org/digitalpreservation>

The objective of this international working group is to develop a comprehensive metadata framework applicable to a broad range of digital preservation activity. The paper shares the group's early thinking and exploration with a view to developing the necessary consensus among stakeholders.

"The effectiveness of digital preservation will ultimately depend in large part on the ability of information managers to achieve consensus on standards and best practices relating to the long-term retention of digital objects," the group points out. "In a sense, metadata 'bootstraps' the preservation process, in that it specifies the information necessary to carry a digital object forward over the long term.... The development of a consensus on preservation metadata, even at a high level, would represent an important contribution toward the establishment of reliable, interoperable digital archival repositories."

The paper includes:

- Definitions and illustrations of preservation metadata for digital objects.
- High-level requirements for a broadly applicable, comprehensive preservation metadata framework.
- The Open Archival Information System (OAIS) reference model, a potential starting point for developing the preservation metadata framework.
- Review and synthesis of existing preservation metadata approaches, including the work of NEDLIB (the Networked European Deposit Library), the CEDARS project (CURL Exemplars in Digital Archives), the National Library of Australia, and others.
- Identification of points of convergence/divergence among existing approaches.

"We have reached a milestone with this review," said Meg Bellinger, head of OCLC's new Digital Collection Management and Preservation business unit and president of Preservation Resources.

"By the end of the year, we will have built consensus about this type of metadata and be addressing metadata elements and implementation strategies."

In March 2000, a planning group composed of representatives from the OCLC Office of Research, RLG and Preservation Resources began discussing ways to collaboratively create infrastructures for digital archiving as well as establish best practices and approaches for descriptive and management metadata needed in long-term retention of digital documents.

For more information, contact Bellinger (bellinm@oclc.org) or Robin Dale RLG program officer at (robin.dale@note.rlg.org),.

[OCLC News Release, March 13, 2001; edited]

RESOURCE SHARING

My Union Listing Macro

This program creates a new union list holding Local Data Record (or LDR) with a Summary Copy Holding Display (SCHD) and Summary Institution Holdings Display (SIHD). You must be logged on to the Union List service and have the serial for which you want to add an LDR displayed before running this macro.

```
' MacroName: LDRcreate
```

```
' MacroDescription:
```

```
sub main
```

```
dim CS as session
```

```
set CS = CurrentSession
```

```
CS.PutText "wfh"
```

```
RunMacro "PRSMUTIL!SendCommand"
```

```
CS.PutText "2 SCHD " & Chr(223) & "g0" & Chr(223) & "e"
```

```
Begin Dialog MsgBoxDialog 125, 70, "Union List"
```

```
ButtonGroup .ButtonGroup1
```

```
Text 20,10,90,30, "Are you still subscribing to this serial?"
```

```
PushButton 13, 50, 42, 13, "Yes", .Push1
```

```
PushButton 70, 50, 42, 13, "No", .Push2
```

```
End Dialog
```

```
Dim ViewDialogBox As MsgBoxDialog
```

```
answer=Dialog(ViewDialogBox)
```

Select Case answer

Case 1

CS.PutText "4" & Chr(223) & "f"

Case 2

CS.PutText "5" & Chr(223) & "f"

End Select

Begin Dialog MsgBox2 180, 70, "Union List"

ButtonGroup .ButtonGroup2

Text 20,10,90,30, "Are you retaining permanently this serial?"

PushButton 13, 50, 42, 13, "Yes", .Push1

PushButton 70, 50, 42, 13, "Limited", .Push2

PushButton 127, 50, 42, 13, "No", .Push3

End Dialog

Dim ViewDialogBox2 As MsgBox2

answer=Dialog(ViewDialogBox2)

Select Case answer

Case 1

CS.PutText "8"

CS.PutText Chr(223) & "n"

'\$CStrings

Volz\$=InputBox("Enter the volumes you own.\rUSE CAPTIONS! ", "Union List", Volz\$)

'\$NoCStrings

Yearz\$=InputBox("Enter the years you own: ", "Union List", Yearz\$)

CS.PutText Chr(223) & "v" & Volz\$ & Chr(223) & "y" & Yearz\$

Case 2

CS.PutText "6"

Notz\$=InputBox("Enter the number of years you keep back issues: ", "Union List", Notz\$)

CS.PutText Chr(223) & "n" & "Retains current " + Notz\$ + " years."

Case 3

CS.PutText "7"

CS.PutText Chr(223) & "n"

End Select

RunMacro "PRSMUTIL!SendCommand"

RunMacro "PRSMUTIL!Reformat"

CS.PutText "u"

RunMacro "PRSMUTIL!SendCommand"

end sub

[Mark Stackpole, OCLC Western Service Center, *Bits and Pieces*, March 2001; edited]

Check Your NAD

OCLC would like to remind you of certain things you should do at least twice per year:

- Change your clock settings when appropriate.
- Check the batteries in your smoke detector.
- Check your library's OCLC Name-Address Directory entry to be sure your address, phone numbers, and ILL policies are up to date.

To view your NAD record, type : xxx <F11> (with "xxx" being your library's OCLC symbol) at the home position. Remember, you must be logged on with a full-level authorization for any OCLC service (cataloging, ILL, union listing) to be able to make any changes to your record.

You cannot change some fields, such as your library's name. These must be changed by OCLC via a no-charge "profile change request." To request this change, send a letter or email containing the details to the MINITEX Bibliographic and Technical Service Unit. Changes usually take 4-6 weeks for completion in the OCLC system.

For assistance with other changes to your record, please contact the MINITEX Bibliographic and Technical Service unit (800-462-5348, 612-624-4002, or mino@othello.minitex.umn.edu).

[Cathy Kellum, OCLC, *Bits and Pieces*, March 2001; edited]

OCLC ILL Document Supplier Program: National Agriculture Library

This month's featured participant in the OCLC ILL Document Supplier Program is the National Agriculture Library (NAL). The following article details its collections along with some ILL policies.

The National Agriculture Library accepts requests from libraries and other organizations in accordance with national and international interlibrary code and guidelines. It is a library of last resort except for other USDA libraries, federal libraries in the Washington, DC, metropolitan area, and foreign national libraries. Its holdings are listed in WorldCat (the OCLC Online Union Catalog) with the OCLC symbol AGL.

Monographs are lent for one month to U.S. libraries only and may be renewed for one additional month if the item is not on reserve. For photocopies, submit a separate request for each article. Indicate your willingness to pay charges and comply with copyright laws. Monographs and photocopies are shipped by U.S. Postal Service, first-class mail. Invoices are issued quarterly by the National Technical Information Service (NTIS). A deposit account with NTIS is encouraged. For current price information, see the Name-Address Directory record, NACN :36251.

Whenever possible, include the NAL call number, which appears in the 070 field of the OCLC record.

For additional information and instructions on filling out the OCLC ILL workform as specified by the National Agriculture Library (OCLC symbol AGL), see:

<http://www.oclc.org/oclc/ill/supplier/tga.htm>

NAD record :36251, the ILL Document Supplier Reference Card, or contact:

National Agricultural Library
Document Delivery Services Branch
Beltsville, MD 20705
Tel 301-504-5755
FAX 301-504-5675
E-Mail: lending@nal.usda.gov
URL: <http://www.nal.usda.gov>

[Mark Tullos, OCLC, *Bits and Pieces*, March 2001; edited]

REFERENCE SERVICES

SiteSearch User Meeting May 7-9, 2001

A SiteSearch User meeting, to be held May 7-9 at OCLC offers users a chance to:

- Receive information about the future direction of the OCLC SiteSearch suite.
- See how other users have implemented OCLC SiteSearch.
- Learn more about how to customize the software.

If you are a current SiteSearch user, more information about the 2001 OCLC SiteSearch User Meeting is located on the SiteSearch Help Zone at:

http://cypress.dev.oclc.org:7301/help/com/com_20-00-00.html

This page includes links to:

- The meeting agenda.
- Training class description.

- Hotel and transportation information.

[Meredith Dean, OCLC, *Bits and Pieces*, March 2001; edited]

What Is New on WebExpress

OCLC WebExpress Demo Movie Nominated for Best Picture

Well not really, but it is showing at the Service Center. Demos for the patron and administrative modules walk a potential user through the basic functionality of each interface. The demos require Windows Media Player 6.4 or 7.0 and a sound card. To link directly to the demo page, go to

<http://www.oclc.org/webexpress/pub/video.html>

OCLC WebExpress Has Added New Z39.50 Resources

All new resources are noted on:

http://www.oclc.org/webexpress/pub/z_resources_list.html

If you are interested in other information providers and resources, view the following submittal procedure: "How to add new information resources to the OCLC WebExpress Service" at:

http://www.oclc.org/webexpress/pub/add_resources.html

[Meredith Dean, OCLC, *Bits and Pieces*, March 2001; edited]

BioOne Collection to Be Offered by OCLC Outside the U.S. and Canada

OCLC and BioOne have signed an agreement giving OCLC exclusive rights to market and sell BioOne's collection of electronic journals in the biological, ecological and environmental sciences outside the U.S. and Canada via OCLC FirstSearch Electronic Collections Online. The collection initially consists of 40 journals and will continue to grow as BioOne adds more titles.

[OCLC, *Bits and Pieces*, March 2001; edited]

FirstSearch Featured Database of the Month

Beginning this month, OCLC will provide a Featured Database of the Month for searching at no charge via scripted links on the FirstSearch web site at:

<http://www.oclc.org/firstsearch/about/content.htm>

and

<http://www.oclc.org/firstsearch/databases/index.htm>

The Featured Database for March is PAIS International. The Featured Database of the Month complements and promotes the FirstSearch service by allowing libraries to sample, at no cost, databases they do not yet provide for their users. It will also help introduce FirstSearch to libraries that are considering the service.

[OCLC, *Bits and Pieces*, March 2001; edited]