

GENERAL

Upcoming OCLC Web Information Sessions

OCLC Web information sessions include a live presentation, available at no cost. You can access these sessions via the Web with audio available via a conference call. You may ask any questions during the session.

The list of the May OCLC Web Information Sessions is now available at:

<http://www.oclc.org/events/websessions/index.shtm>

Sessions include the new OCLC Digital & Preservation Resources services, as well as QuestionPoint, OCLC ACAS, Language Sets, MARC Record Service, ILLiad, and OCLC Custom Cataloging Services.

Registration

To register, send the following information via e-mail to libservices@oclc.org: (1) session name, (2) session date and time, (3) your name and title, (4) institution name and OCLC symbol, and (5) your e-mail address and phone number. Details for logging on to the Web information session will be sent after you register. If you have questions about the Web information sessions, please contact OCLC at libservices@oclc.org or 1-800-848-5878, ext. 6251.

[Laura Kreis, OCLC, *Bits and Pieces*, April 2003; edited]

COLLECTIONS AND TECHNICAL SERVICES

Cataloging Fixed Fee Pricing for 2003/04

How is the Cataloging fixed-fee calculated?

The fixed-fee is based upon annual transaction averages for about 80 covered product codes. Most online and offline cataloging product codes, including credits, are covered. The 12-month period, January - December 2002, is used to calculate annual transaction averages. Current fiscal year prices (i.e., FY2003) are then applied.

The cataloging fixed-fee has a zero price increase for FY2004. Any increase or decrease in an institution's quote from the prior year is due strictly to activity fluctuations.

The FY2004 fixed-fee covers the period from July 2003 - June 2004. OCLC fixed-fee for cataloging is billed in 12 equal monthly installments using four rollup-billing codes. Although four product codes are used for billing, for proper tax accounting, the total of these product codes is considered the fixed-fee. All regular product codes covered by the fixed-fee are zero-billed.

Must I use Cataloging fixed-fee pricing?

No, it is optional. Libraries may remain on transaction pricing. If you have the following characteristics, you are a good candidate for Cataloging fixed-fee pricing:

- Have stable or increasing OCLC Cataloging activity
- Want predictable monthly OCLC Cataloging bills
- Want to try cataloging products and services that you do not currently use — the cost would not be included in your current quote

As in the past, current Cataloging fixed-fee subscribers are automatically renewed unless they submit a cancellation. Please submit all cancellations and orders to the MINITEX Bibliographic and Technical Services (BATS) unit for forwarding to OCLC. OCLC must receive all fixed-fee orders and cancellations by June 15, 2003.

Please address questions about Cataloging fixed-fee pricing to the MINITEX BATS unit (800-462-5348, 612-624-4002, mino@othello.minitex.umn.edu).

[Cyndy Youker, OCLC, *Bits and Pieces*, April 2003; edited]

Have You Considered OCLC PromptCat?

PromptCat is an effective, affordable way to automate much of the copy cataloging that you perform on new materials. With PromptCat, new items ordered through participating vendors arrive with complete OCLC-MARC records, and your holdings are automatically set in WorldCat. PromptCat is a unique timesaver that helps shift your focus from routine copy cataloging to more challenging tasks.

How it works

Participating vendors send OCLC electronic lists that identify the books, videos and other materials you've ordered. PromptCat then matches the items to bibliographic records in WorldCat, adds local data to records, sets holdings in WorldCat, and provides you with full OCLC-MARC records. PromptCat can even provide customized spine and pocket labels that you or your vendor can affix. With your vendor's processing, materials can, literally, be shelf-ready when they arrive.

While PromptCat is a fully automated service, you determine the level of service best suited to your library's needs, and maintain the same control over the timing, quantities, payment and all other aspects of the purchase process. With just a slight adjustment to your workflow, you can experience significant new efficiencies.

Special features for Dewey libraries, too

If your library uses the Dewey Decimal Classification system, PromptCat adds your choice of Cutter Four-Figure number, Cutter-Sanborn Four-Figure number, or Text Cutter to Dewey call numbers. PromptCat also provides fiction and biography call numbers to add to your PromptCat records and include in your label files.

Learn More

PromptCat can be a cost-effective copy cataloging solution for academic libraries, public libraries, medical libraries, and more! To learn more about how OCLC PromptCat can work for your library, contact the MINITEX Bibliographic and Technical Services Unit (BATS) (800-462-5348, 612-624-4002, mino@othello.minitex.umn.edu) or visit the PromptCat web site at:

<http://www.oclc.org/oclc/menu/prompt.htm>

For a list of participating vendors, go to:

<http://www.oclc.org/oclc/prompt/vendor.htm>

If you do not see your favorite vendor on the list, ask that vendor to partner with OCLC PromptCat and let OCLC know whom you would like to see involved. You may contact OCLC online at:

www.oclc.org/oclc/forms/inquiry.htm

[Virginia Dudley, MINITEX; OCLC web site]

WebDewey Based on the Enhanced DDC 22 Database as of June 15, 2003

The July quarterly release of WebDewey is scheduled to be available June 15, 2003, and is based on the new DDC 22 database. The initial electronic release and the print version are the same in terms of the content of the schedules and tables, but WebDewey contains many more built numbers and index entries, plus mappings to selected LCSH and MeSH. The Library of Congress plans to start assigning DDC 22 numbers on July 1, 2003.

[Eliza Sproat, OCLC, *Bits and Pieces*, April 2003]

New Sets Available in OCLC WorldCat Collection Sets

Collection Sets offers economical, pre-cataloged sets of electronic and microform records. By purchasing groups of existing records, you increase user access to these collections and save time and money. For a complete listing of available record sets and additional information see the Collection Sets Web site at:

http://www.stats.oclc.org/wcs_list.html

Here are some examples:

- *ACM Digital Library* is an electronic set cataloged by OCLC.
- *Anti-Slavery Collection, 18th–19th centuries* is a microfilm set cataloged by University of Rochester.
- *eHRAF Collection of Ethnography* (Electronic Human Relations Area Files) is an electronic set cataloged by Minnesota State University, Mankato.
- *Fowler Collection of Early Architectural Books* is a microfilm set cataloged by multiple libraries.
- *Literature of Theology and Church History in the United States and Canada* (units 1–12, 19–33) is a microfiche set cataloged by Asbury Theological Seminary.
- *Wright American Fiction* is an electronic set cataloged by Indiana University and University of Michigan.

[Susan Walker, OCLC, *Bits and Pieces*, April 2003; edited]

Reporting Record Changes/Errors via OCLC Connexion Browser

The logon screen for OCLC Connexion browser provides links to Web forms for reporting changes/corrections or duplicate records that can be used for errors that do not require photocopies or proof from the items.

If this is not convenient, you can always send an e-mail message for these types of changes/corrections.

For bib records, the address is: bibchange@oclc.org.

For authority records that do not require proof from an item, the address is: authfile@oclc.org.

[Brenda Block, OCLC, *Bits and Pieces*, April 2003]

Subject Heading for War in Iraq

The Cataloging Policy and Support Office at the Library of Congress has approved the following new subject heading:

Iraq War, 2003 [sh2003003059]
UF Iraqi Freedom, Operation, 2003
UF Operation Iraqi Freedom, 2003
BT Iraq--History--1991-

The heading is available for immediate use, as needed. Additional references and other information may be added to the authority record in the future, as the need arises.

[Paul Weiss, Library of Congress]

MINITEX CONTRACT CATALOGING

New Service Offered by Contract Cataloging Program

The MINITEX Contract Cataloging Program (MCCP) is making available a new service in addition to the traditional cataloging it has offered in the past.

Web Sites

MCCP now is offering cataloging of Web sites, either original or copy cataloging. This cataloging incorporates all of the recent changes to AACR2 and MARC21 for continuing resources. Charges are \$10.00 per site for copy cataloging and \$25.00 per site for original cataloging.

All cataloging includes full description, subject headings and added entries, and appropriate classification numbers.

The MINITEX Contract Cataloging Program provides supplementary cataloging services and expertise to libraries in order to support quality cataloging and resource sharing.

For more information, contact Edward Swanson in the MCCP office (612-624-6390 800-462-5348.)

[Edward Swanson, MINITEX Contract Cataloging]

There's No Place like Holmes - Part 4



Last month, we offered suggestions for evaluating and preparing a special collection for cataloging that we developed as a result of our work with the University of Minnesota Libraries, Twin Cities' Sherlock Holmes collection. As we went through the materials, we were surprised to find interesting connections between Sherlock Holmes and our current times. When we wrote an initial draft of this article (around the end of Oct. 2002), we were living through the Washington sniper shootings, the aftermath of 9/11, and the road to Iraq. In early 2003, we read more about crimes that are being solved through forensic and criminal investigation. Going through a social microcosm from about 1880-1980 (*Mad Magazine*, *Harper's*, *London Times*, *Playboy* and others) we came across many connections, including:

- a newspaper article from the 1980's on serial killers (such as Jack the Ripper/Moriarty/John Allen Mohammad and John Lee Malvo).
- the program from the meeting of the UN Conference in San Francisco in April 1945 listing such potential roles for the United Nations as "takes military action as a last resort", "makes plans to control armaments" (part of a major Holmes collection/Iraq).
- a comic book from the 1980's with an amazingly look-alike for Osama bin Laden who claims to be "the worst terrorist in the world" and that "the world would soon be his" (a Holmes comic book parody/terrorism).

As we sorted the brief, frivolous, trifling, miscellaneous ephemera, we questioned: "What is the purpose of this? Is Holmes famous because collections like this have made him so? Or are there other reasons?" Here are some thoughts we came across throughout the Project -- you can decide:

From The David Susskind Show: "Sherlock Holmes is Alive and Well" (with David Susskind, Nicholas Meyer, Albert Rosenblatt, John Bennett Shaw, Samuel Rosenberg) (aired on PBS, Aug. 1975)

DS Gentlemen, I must tell you that I cannot understand the Sherlock Holmes incredible phenomena ... what accounted for the Sherlock Holmes mania? ...

NM We do.

DS You do?

NM We Sherlockians do. . . .

...

DS No why, specifically — you suggested that it's our look for something certain, the certitude of Don Quixote morally, and the certitude of the deductions of Sherlock Holmes bring us to these characters in an age of uncertainties?

NM I suspect from our side, that Victorian England appears to be a comparatively well-ordered place; if you look at the civilization closely, it's as screwed up as any other era or epoch; but from a distance it looks very comfy. ...

...

JBS Holmes has the [something] that we need; we can depend upon him. He's truthful, and he does what he sets out to do, even with failures. Everyone will say, "Who's going to run for President?" We need a leader; Holmes would be that kind of person. He has the virtue of honesty, he's certainly an articulate man –

From "1895", a poem by Vincent Starrett

*Here dwell together still two men of note
Who never lived, and so can never die.
How very near they seem, yet how remote
That age before the world went all awry.*

*But still the game's afoot for those with ears
Attuned to catch the distant view-halloo;
England is England, yet, for all our fears,
Only those things the heart believes are true.*

*A yellow fog swirls past the window pane,
As night descends upon this fabled street.
A lonely hansom splashes through the rain,
The ghostly gas-lamps fail at twenty feet.*

*Here, though the world explode, these two survive,
And it is always 1895.*

From the Introduction to *The Universal Sherlock Holmes* by Ronald Burt De Waal, 1994

The compilation of this bibliography has been a great intellectual adventure. The primary motivation in compiling it, though, has been to make a record of the contributions of countless Sherlockians and others. In so doing, their efforts have been recorded for posterity. The bibliography will also serve as a reference source for the researcher and collector, as well as provide an overview of the Holmes phenomena, as John Bennett Shaw likes to call it....

Even with all the work, there has been a great deal of joy in being hot on the trail of the Master Detective. Certainly my life has been far richer because of him. Sherlock Holmes was my childhood hero and no doubt will continue to be for the remainder of my life. He is hardly what you would call an ideal person (which heroes are?), but his remarkable deductive powers, his multifaceted personality, his excellence in many disciplines, his eccentric life-style, his compassion for the downtrodden, his efforts to right miscarriages of justice, his friendship with Dr. Watson, and, yes, his 'love' for one woman (Irene Adler) have always intrigued and inspired me. Holmes once remarked that he would be lost without his Boswell (Watson). Well, I and most Sherlockians would be lost without their Holmes.

Holmes exclaimed to Watson in 'The Red-Headed League' that his life was spent in one long effort to escape from the commonplace. Perhaps Sherlockians feel much the same, in that they not only share in the adventures of Sherlock Holmes and Dr. Watson, but, for a while, even become Holmes and Watson. Edgar W. Smith, who, in my

opinion, had a greater affinity with the Master than any other Sherlockian, expressed this idea so eloquently in his article 'The Implicit Holmes':

It is not Sherlock Holmes who sits in Baker Street, comfortable, competent and self-assured; it is we ourselves who are there, full of a tremendous capacity for wisdom, complacent in the presence of our humble Watson, conscious of a warm well-being and a timeless, imperishable content. The easy chair in the room is drawn up to the hearthstone of our very hearts — it is our tobacco in the Persian slipper, and our violin lying so carelessly across the knee — it is we who hear the pounding on the stairs and the knock upon the door. The swirling fog without and the acrid smoke within bite deep indeed, for we taste them even now. And the time and place and all the great events are near and dear to us not because our memories call them forth in pure nostalgia, but because they are a part of us today.

That is the Sherlock Holmes we love — the Holmes implicit and eternal in ourselves.

Next month in our final episode, we'll present examples of how cataloging the Sherlock Holmes collection became a detective work of its own!

"They say that genius is an infinite capacity for taking pains. It's a very bad definition, but it does apply to detective work." ("Study in scarlet")

[Sue Landgraff & Kay Beaudrie, MINITEX Contract Cataloging Program]

RESOURCE SHARING

ILL Policies Directory News

The ILL Policies Directory was released on Feb. 16 and, to date, has been used by 700 libraries to create over 1600 policies entries. The Directory continues to grow every day as OCLC moves toward migration – away from using the NAD for ILL policies.

The Policies Directory can be accessed from ILL Web at:

<http://illweb.oclc.org>

or directly at:

<http://illpolicies.oclc.org>.

A link from OCLC ILLiad will be provided in ILLiad version 6.2 this spring.

OCLC is working to enhance the Directory in the following ways:

- Basic Searching will be enhanced to provide a symbol-only search for OCLC institution symbols. No wildcards will be necessary in this refined symbol search.
- Library staff can indicate by checking a field whether they are a “Reciprocal Lender.”
- Library staff can indicate by checking a field whether they are an International Lender. If the staff user selects this option, it will display “International Lender” on the institution’s QuickView. International borrowers can then use the Advanced Search to locate lenders.
- OCLC will provide a “symbol only” display option so results from the Basic or Advanced Search can be copied into Custom Holdings.

New Group options will be provided to users of the Directory.

Group authorizations will be issued to any group administrator of an OCLC ILL profiled group such as a GAC, GAC/UL or UL. Group administrators can then create intra-group records to contain policies, contacts and group information. A resulting QuickView is created for groups.

Group records will be linked to each member’s individual QuickView at the affiliations level. OCLC profiled groups are searchable in the Directory. Members will be linked from the master group record and can be displayed as a list.

Note: Group profiling is the only way that groups can be inserted into the Directory at an institution level. Many groups have not been profiled at OCLC. If you know of groups (state, consortia, regional, special interest) that should be profiled in the system, please contact the MINITEX BATS unit. Remember that the profiling process is free of charge.

Reminder: Later this year (in August or September) OCLC will end support of ILL policies in the NAD. We encourage you to enter your library’s information into the ILL Policies Directory during the next four months.

Additional Reminder: For libraries in Minnesota that responded to the MINITEX ILL Policies survey, MINITEX staff will use that information to create preliminary records in the OCLC ILL Policies and Technology Directory. When we have created the preliminary record, we will contact you, highlight any questions we have about the data, and ask you to review, correct, and complete the entry.

[Mark Tullos, OCLC, *Bits and Pieces*, April 2003; Carla Dewey Urban, MINITEX]

125 Millionth ILL Request Received

Western Illinois University (IAZ) has produced the 125 Millionth ILL request. The request was for a book, *Neither Man Nor Beast* (part of the Advanced Dungeons & Dragons series). This is their

6th milestone ILL transaction. This library has hit the 93rd, 109th, 116th, 118th, 124th, and now the 125th million ILL record. (Their ILL manager is growing a bit uncomfortable with all the attention they have received.) The 124 Millionth ILL request was produced Feb. 19.

[Christa Starck, OCLC, *Bits and Pieces*, April 2003; edited]

REFERENCE SERVICES

Ethnic NewsWatch, GenderWatch Databases To Be Discontinued on FirstSearch

Effective July 1, 2003, access to the Ethnic NewsWatch and GenderWatch databases will be discontinued on the OCLC FirstSearch service. The decision to discontinue these databases is based on OCLC's ongoing evaluation of the databases in FirstSearch to focus on adding value to content, and to provide more economically viable offerings to the OCLC cooperative. Having these databases on FirstSearch is no longer the best use of OCLC's FirstSearch resources.

Effective immediately, no new subscriptions will be accepted to Ethnic NewsWatch and GenderWatch. Current subscriptions to those databases will be removed from FirstSearch on July 1, 2003.

Following discontinuation of these databases, OCLC FirstSearch users will continue to have access to databases such as PAIS International, the Alternative Press Index, Contemporary Women's Issues and SIRS Researcher. These databases also cover topics indexed in the Ethnic NewsWatch and GenderWatch databases. And databases such as Periodical Abstracts and Wilson Select Plus also provide coverage of these subjects.

If you have any questions, please contact Karen Docherty in the MINITEX office (612-624-2924, 800-462-5348, kdochert@tc.umn.edu.)

[Christa Starck, OCLC, *Bits and Pieces*, April 2003]

Translations of the FirstSearch Promotional Toolkit Available

Translations of the recently revised FirstSearch promotional toolkit are now available at no charge! The posters, bookmarks and table tents are available in Chinese (simplified and traditional), Japanese, Korean, French, Spanish and Portuguese.

The items in this toolkit help remind users of the value of using WorldCat on FirstSearch to locate materials in many formats—books, videos, DVDs, eBooks, magazine articles and more.

Each translated toolkit contains:

- Two posters with the theme “ Discover the world at your library,” for display in your library. One is 8–1/2 x 11 inches and one 11 x 17 inches.
- Twenty-five bookmarks and two table tents with the same theme.

Order print copies of the individual items in six languages at no charge through the OCLC Publications Request form at:

<http://www.oclc.org/oclc/forms/pubreq.htm>

Portuguese is available only via the Web at:

<http://www.oclc.org/firstsearch/promoting/index.htm>

[Christa Starck, OCLC, *Bits and Pieces*, April 2003; edited]

FirstSearch Customizing Tip: Adding Links to Open URL Servers

Did you know that you can add links to your library’s OpenURL servers from FirstSearch?

The links appear in detailed records of FirstSearch search results. You can turn access to OpenURL servers on or off by database. Clicking an OpenURL server link brings up the server screen in a new window. Users can then choose from the display to get to the item they need. This linking maximizes use of resources in which your library has already invested, providing another way for users to access them.

All you need to do is:

- Go to: <http://firstsearch.oclc.org/admin?firstpg=OpenUrl>
- Enter your FirstSearch administrative authorization and password on the administrative module login screen.
- You will be taken directly to the *Fulfillment* -> *OpenURL Links* area in your FirstSearch administrative module. To add the links, you must:
 - Specify the URL of each OpenURL server. Click **Add Server** to the right of the field.
 - Specify the URL of an icon for each server and/or specify the text to be displayed as a link. Click **Add/Rename Icon File** if you enter an icon URL; click **Add/Rename Link Text** if you enter link text.
- Make the icon(s) and/or link text available in one or more FirstSearch databases by highlighting the databases and clicking **Add** in the *Choose Databases* section.
- Click **Save Changes**.

If you would like to set up links to your library's OpenURL servers in FirstSearch, but do not have access to your library's FirstSearch administrative module, please forward this message to the person at your library who can make the changes.

Questions? Online help is available on the site. Or contact Karen Docherty in the MINITEX CPERs office (800-462-5348, 612-624-4002, kdochert@tc.umn.edu) or OCLC User and Network Support (1-800-848-5800 or support@oclc.org).

[Christa Starck, OCLC, *Bits and Pieces*, April 2003]

RefWorks, ProCite and Reference Manager Software Available for Record Export

In response to many requests, FirstSearch users can now export one or more bibliographic records directly into the RefWorks (<http://www.RefWorks.com/productinfo.shtml>) bibliographic management software, in addition to the previously available EndNote package (<http://www.endnote.com/>). If they do not have access to EndNote or RefWorks, they will be able to export data as delimited text files for use in such other popular programs as ISI Researchsoft's ProCite (<http://www.procite.com/>) and Reference Manager (<http://www.refman.com/>).

The link to RefWorks appears on the Direct Export Records page in FirstSearch, accessed by clicking the button at the top of the detailed record screen. To export to ProCite and Reference Manager, users should choose **Text file**.

Note: OCLC does not distribute or provide support for the bibliographic management programs. For support contact information, please see

<http://www.refman.com/rmcontact.asp>

Joan Giglierano, OCLC, *Bits and Pieces*, April 2003; edited]

Interface Changes Make It Easier for Users to Get the Items They Need

Several new changes to the FirstSearch brief and detailed record displays make it easier for users to get the items they need. A new **Get This Item** link and icon appear in brief records where there is no full-text link and where appropriate, depending on the nature of the database.

The link and icon appear only in databases in which ILL and holdings are available. Clicking **Get This Item** takes a user to a new section, also labeled *Get This Item*, at the top of the detailed record. This section includes one or more of the following:

- The link to the display of libraries worldwide that own the item
- The link to a library's Web-based catalog if it has been enabled in the administrative module
- A new link to OCLC Interlibrary Loan (in addition to the ILL button still available in the gray bar)
- Links to external resources the library has set up, e.g., JSTOR or the library's OpenURL server

The text of the ILL link is customizable in the FirstSearch administrative module. To make it easier for users to understand, the label of the *Ownership* section of the record has been changed to *Availability*.

[Joan Giglierano, OCLC, *Bits and Pieces*, April 2003]

Biology Digest Enhancements

Users of the Biology Digest database can now take advantage of the same level of functionality as in other FirstSearch databases. They can:

- Link to library holdings worldwide
- Use the library's Web-based catalog to see the shelf status of an item (when this feature is enabled in the administrative module)
- Use OCLC Interlibrary Loan to request an item (when enabled in the administrative module)
- View available full text from other FirstSearch databases
- Access hotlinked author and subject fields to easily expand a search
- Rank search results by relevance and date

In addition, users of the Expert search interface can improve the precision of their searches with several new indexes.

[Joan Giglierano, OCLC, *Bits and Pieces*, April 2003]

Continuing Education Modules Available in CINAHL

The CINAHL database on FirstSearch now includes interactive modules that allow users to get Continuing Education Unit (CEU) credit from CINAHL.

CEU modules are Adobe PDF files to which users have access as a subscriber to the CINAHL database, just as they have access to full-text PDF files. The CEU links display in both brief and

detailed records with the label *View CEU Module in PDF format (CINAHL) + title*. Users must have Adobe PDF Reader 5.0 or higher installed on their computers to access the CEU modules. Once they download an interactive module and complete it, they can take the test and get immediate test score evaluations and certifications. There is also an option for faxing or mailing the information to CINAHL. There is a timer (which can be set for up to 45 minutes in the FirstSearch administrative module) and a **Return** button that allows users to return to their FirstSearch sessions intact. The billing for CEU modules is the same as for any other full text link. For per-search users, clicking on the link will trigger a full text charge (five searches).

[Christa Starck, OCLC, *Bits and Pieces*, April 2003]

Customizing Text of ILL Link in Detailed Record

FirstSearch administrators can now customize the text of the new link to OCLC Interlibrary Loan that appears in the *Get This Item* section of the detailed record. To do so, go to the Fulfillment -> ILL Settings page of the administrative module and type the desired text in the box labeled **Custom Text for Link to ILL Request Form**.

[Joan Giglierano, OCLC, *Bits and Pieces*, April 2003]

DIGITAL & PRESERVATION RESOURCES

Digital & Preservation Resources Outreach Services Web Site Renamed

The new name is the “Digitization and Preservation Online Resource Center.” This site is available at:

<http://digitalcooperative.oclc.org>

We encourage all those interested in digitization and/or preservation to visit the site for:

- Information about copyright, digitization, grants assistance, and preservation issues
- Links to online resources, including digitization resources, grant sources, and preservation information
- Access to the Digital & Preservation Dispatch
- Reports on what other institutions are doing in the digitization and preservation fields

- Information about additional services offered by OCLC's Digital & Preservation Resources, including grantwriting assistance, content management tools, and the Digital Archive.

[Amy Lytle, OCLC, *Bits and Pieces*, April 2003]